



DEVELOPED BY
AUCTION.IO TEAM



December 2021 - June 2024

by

auction.io Product Team

	NAME	TITLE	DATE
Written by	Pradeepa Kumar	Project Manager	28 th June 2024
Reviewed by	Sreevalli Veena	Product Manager	28 th June 2023
Approved by Rajesh Rajaram		CEO	June 2024

Published on	

PREFACE

Welcome to the exciting world of Auction.io! We are thrilled to present this user guide, which serves as your ultimate companion in navigating our innovative auction platform and making the most of its exceptional features. At Auction.io, we believe in empowering our users to experience the thrill and efficiency of online auctions like never before. This user guide has been meticulously crafted to provide you with a comprehensive understanding of our platform's functionalities, ensuring a seamless and rewarding auction experience for all.

Whether you are a seasoned auctioneer seeking to expand your online presence or a first-time user eager to explore the world of virtual bidding, this guide caters to all levels of expertise. From setting up auctions, managing listings, to engaging with bidders, every aspect of the Auction.io platform has been thoughtfully explained to help you make informed decisions and optimize your auction outcomes.

Our team has poured countless hours into designing Auction.io with simplicity and versatility in mind. We want you to embrace the convenience of mobile responsiveness, the flexibility of customization, and the real-time excitement of live bidding – all of which are integral to our platform's ethos.

As you embark on your auction journey with Auction.io, know that our commitment to excellence extends beyond this user guide. We stand ready to assist you every step of the way with our dedicated customer support team, always striving to ensure your satisfaction and success.

We extend our heartfelt gratitude to you for choosing Auction.io as your preferred auction platform. We invite you to explore, discover, and unleash the boundless possibilities that await you within these pages.

Happy Auctioning, Deepakraj Gunasekaran Product Manager auction.io

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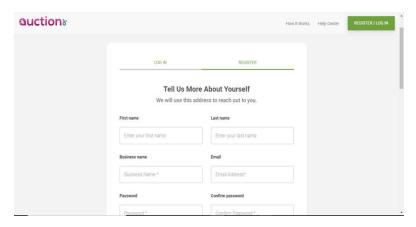
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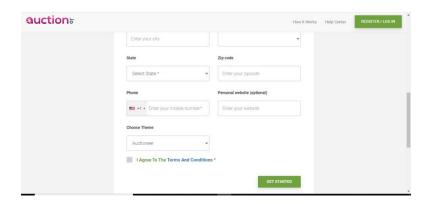
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1. Registration:

- The seller enters the following details.
 - o First Name
 - o Last Name
 - o Business Name
 - o Email ID
 - o Address
 - o Password
 - o Personal website
 - Select theme
 - Accept the terms and condition
- Click on Get Started.

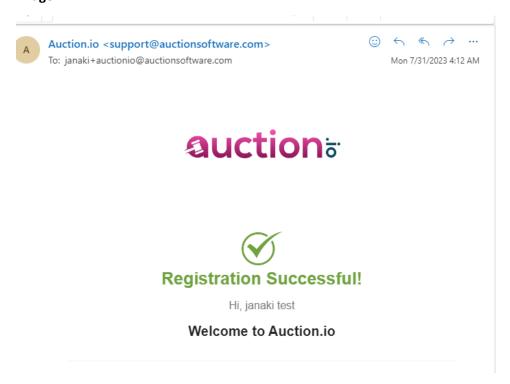




2. Email Verification:

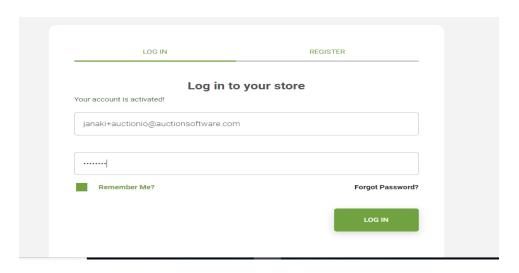
- Email has been sent to the registered Email ID.
- A link is available in the mail to activate the account.
- Click on Link, it will redirect to the log in page.

Image-



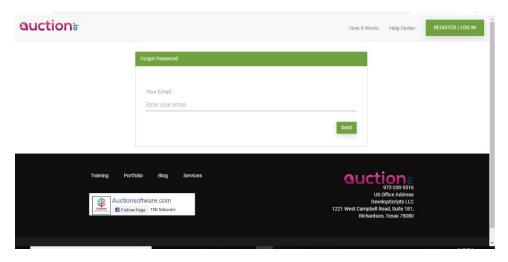
3. Log In:

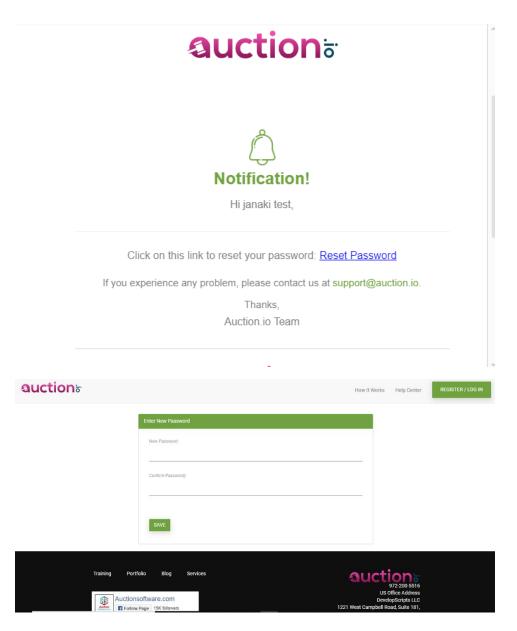
Seller login to the site using email ID and password.



4. Forget Password:

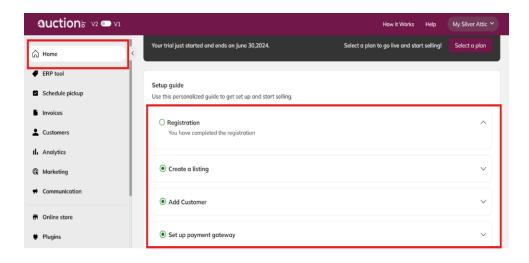
- Seller forgets the password, click on forget password to reset the password.
- Enter the registered Email ID.
- An email has been sent to the registered Email ID to reset the password.
- Click the reset password link in the mail.
- Enter the new password and save.
- Log in using the new password.

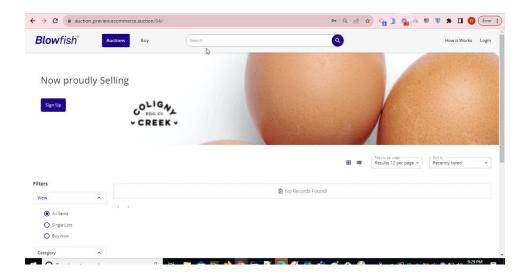




5. Home Page:

- Registration You can complete you profile
- Create a Listing- It will take you to ERP section where you can add inventories and create auctions
- Add Customer- It will navigate you to the User tab where you can add new users
- Set up Payment Gateway- From here you can call the support team to set up your PG account.

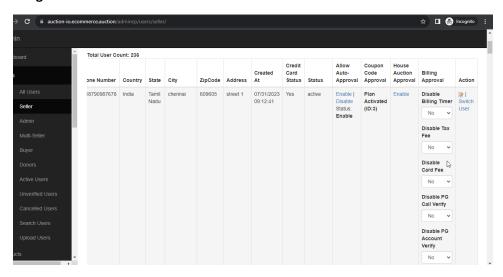


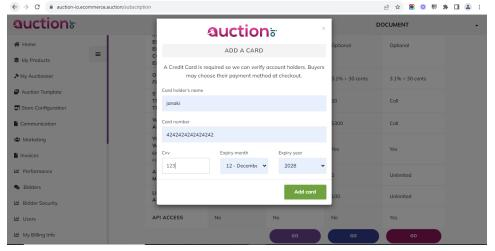


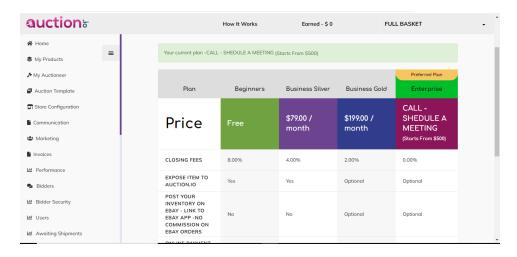
6. Subscription:

- The seller clicks on the option "Get the coupon code from admin".
- Admin needs to enable auto approval, coupon code approval, billing approval.
- Once the admin approves the above option, then the user can make payment and continue the process.
- The seller can select the plan.
- First time user has a free trial to access site.
- Once the trail pack expired, the seller needs to buy a plan to continue further.
- Currently, there are 3 types of subscription plan available for sellers. They are
 - o Business Silver
 - o Business Gold
 - Enterprise
- If the seller chooses the silver plan and the plan expired, the seller has an option to choose one plan from three types of plans.

- If the seller chooses the gold plan and the plan expired, the seller has only two options such as gold or enterprise plan to continue.
- Seller is not allowed to get silver plan once they choose gold plan.
- If the seller chooses the enterprise plan and the plan expired, the seller has only one option i.e. enterprise plan to continue.
- Add the card details and make the payment.







6.1. Closing Fees:

The seller needs to pay a certain percentage amount to the admin for posting each lot.

Image-



6.2. Post Your Inventory on Ebay:

- Seller 1 posts an item on full basket site and the awarding process is completed. The same item posted by another seller on the Ebay site which has the highest bid amount when compared to the full basket site.
- Seller 1 has an option to post the same item on Ebay site which was posted in full basket site with the starting price for item as price awarded for buyer in full basket site.
- This option applicable to those sellers who have accounts on both Ebay and full basket site.
- Admin does not charge any commission for this option.

Plan	Beginners	Business Silver	Business Gold	Preferred Plan Enterprise
Price	Free	\$79.00 / month	\$199.00 / month	CALL - SHEDULE A MEETING (Starts From \$500)
CLOSING FEES	8.00%	4.00%	2.00%	0.00%
EXPOSE ITEM TO AUCTION.IO	Yes	Yes	Optional	Optional
POST YOUR INVENTORY ON EBAY - LINK TO EBAY APP -NO COMMISSION ON EBAY ORDERS	No	No	Optional	Optional

6.3. Online Payment Fees:

- 3.1% + 30 cents will be charged for each invoice generated by application.
- It is applicable to all plans.

Image-



6.4. Store Templates - See Templates List:

It deals with the access limitation for Email and SMS template for the subscribers based on plan.



6.5. Your own Webstore:

- It deals with site access to subscribers based on plan.
- Except the beginners (free trial), all other subscribers have an individual web site for creating store.

Image-



6.6. Auction per Month:

- It tells about the create auction limit to subscribers based on plan.
- If the subscriber cannot use the option for present month, it will be added to next month pack.

Image-



6.7. Listing per Month:

- It tells about the lot creation limit to subscribers based on plan.
- If the subscriber cannot use the option for present month, it will be added to next month pack.



6.8. API Access:

It deals with the API access provided for the subscribers.

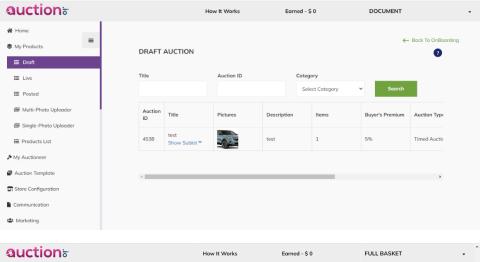
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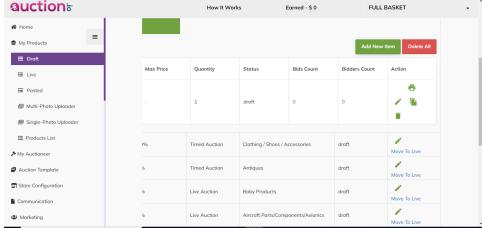


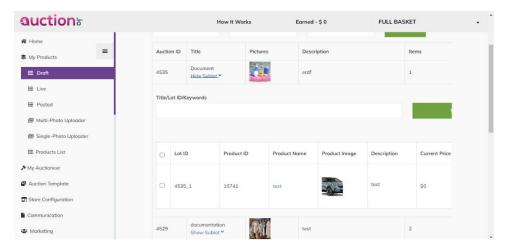
7. My Products:

7.1. Draft:

- The auction which are not moved to live are shown here.
- Seller can search the auction-by-Auction ID, Title and category.
- Seller can move auction to live by clicking "Move to Live" option.
- Seller can edit the auction detail by clicking the edit option.
- Seller can view the sub lots under auction by clicking "Show Sublot".
- Seller can search sublots through Lot Id, Keyword and Lot title.
- Seller can hide the sublots by clicking "Hide Sublots".
- Seller can edit, delete, duplicate the lots and print the barcode.
- Seller can Add items and delete all items from auction.



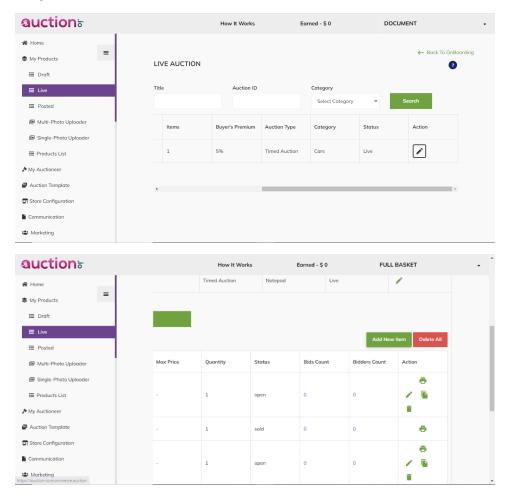




7.2. Live:

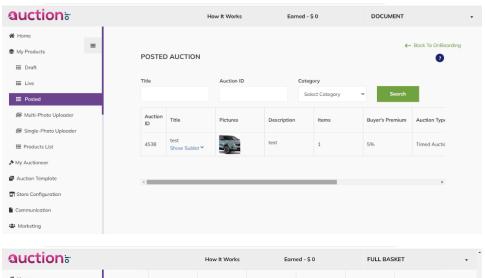
- The auctions which are in live state are shown here.
- Seller can search the auction-by-Auction ID, Title and category.
- Seller can edit the auction details by clicking edit option.

- Seller can view the sub lots under auction by clicking "Show Sublot".
- Seller can search sublots through Lot Id, Keyword and Lot title.
- Seller can hide the sublots by clicking "Hide Sublots".
- Seller can edit, delete, duplicate the lots and print the barcode.
- Seller can Add items and delete all items from auction.



7.3. Posted:

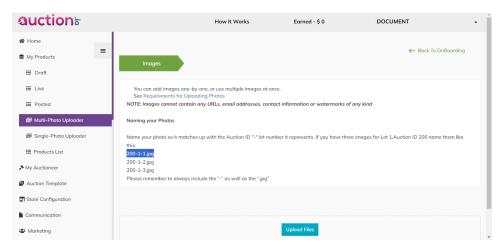
- The auctions which are all closed are shown here.
- Seller can search the auction-by-Auction ID, Title and category.
- Seller can view the sub lots under auction by clicking "Show Sublot".
- Seller can search sublots through Lot Id, Keyword and Lot title.
- Seller can hide the sublots by clicking "Hide Sublots".
- The seller can relist the unsold item by selecting the lot and clicking "Relist All".
- The seller can change the start and end date and save the data.
- Relisted lot will be placed under same auction and show in pre/timed auction based on start date.
- Seller can print barcodes for the sub lots under auction.





7.4. Multi Photo Uploader:

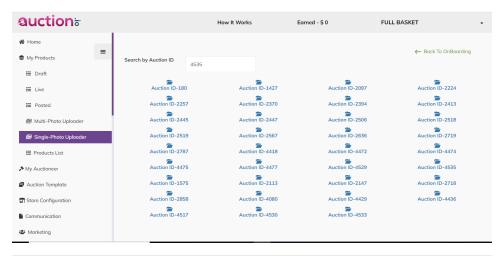
- Seller can add multiple images to single or multiple lots in an auction.
- The seller needs to upload the image in the specific format.
- The format is Auction ID- Lot Id- Image order (200-1-1.jpg).

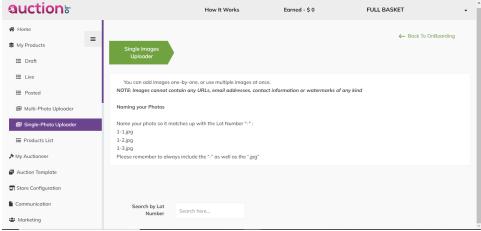


7.5. Single Photo Uploader:

- Seller can add one or more images to the lots by selecting the auction.
- The screen displays the draft and live auction.
- Seller can search the auction-by-auction id.
- Select the auction and add image to the lots.
- The seller needs to upload the image in the specific format.
- The format is Lot Id-Image order (1-1.jpg).
- Seller can search for the lot-by-lot ID.

Image-

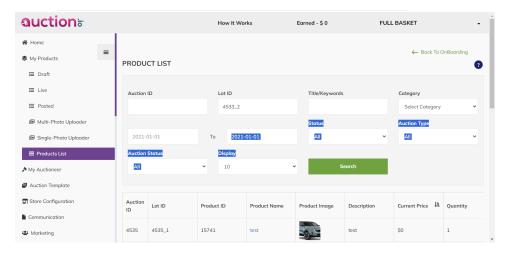




7.6. Product List:

- It displays all types of products posted by the seller.
- Seller can filter the products by the following fields.
 - Auction ID
 - o Lot ID
 - Title/Keyword
 - Category
 - o From date

- To date
- Status
- Auction Type
- Auction Status
- Display –determine the number of products to be shown in the page
- Seller can edit or delete the lots.



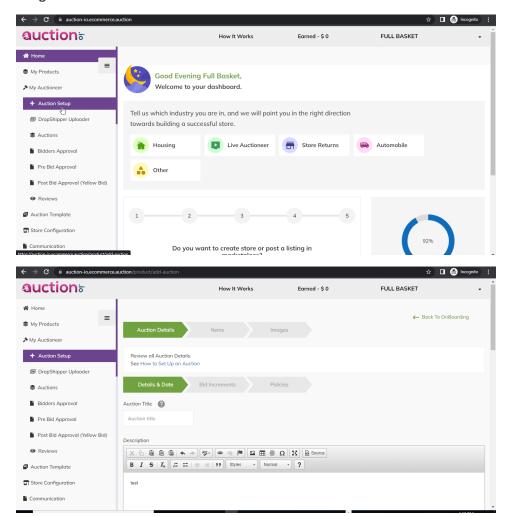
8. My Auctioneer:

8.1. Auction Setup:

Details and Date:

- Auction Description
- Address
- Mobile number
- Category
- Buyer Premium:
 - An extra fee or percentage is added to the final price of an item at an auction. It is paid by the winning bidder.
- Shipping option:
 - It refers to the method or service used to deliver items from the seller to the buyer when making a purchase.
- There are two types of shipping options. They are
 - o Local Pick up
 - Ship to customer
- Auction Type:
 - Live Auction
 - The seller needs to enter the auction preview date and auction start date.
 - Timed Auction

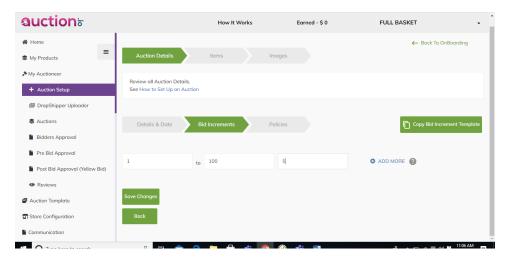
- The seller needs to enter the auction start date and auction end date.
- Ending item and ending minutes A single auction holds multiple lots.
- If the seller wishes to close lots sequentially, the seller needs to specify the ending item count with respect to ending time.
- For Example: If the auction contains ten lots, the seller wishes to close two lots at a time with two minutes interval. The seller enters 2 as ending item and 2 as ending minutes.
- Upload auction preview image
- Save the data.



Bid Increments:

- It refers to the predetermined amount by which each new bid must exceed the previous bid in an auction.
- Enter the bid increment value
- The seller can set the bid increment value by specifying from and to price.
- Add more option is also available.

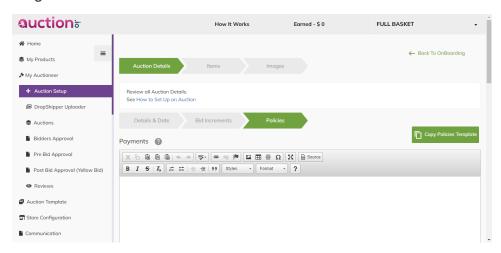
- It is used to set the next range of bid increment value.
- The seller can also copy the bid increment template by clicking on "copy bid increment template".



Policy:

• Enter the description for payments, shipping, pick up, terms and condition and return.

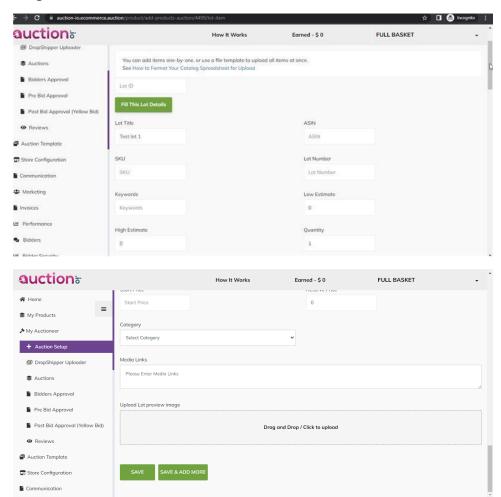
Image-



Items:

- Seller can add items one-by-one or use a file template to upload all items at once.
- Enter the lot details, bin location, shipping details, condition, start price, reserve price, category and lot image.
- Buy Now the price will be greater than or equal to the reserve price.

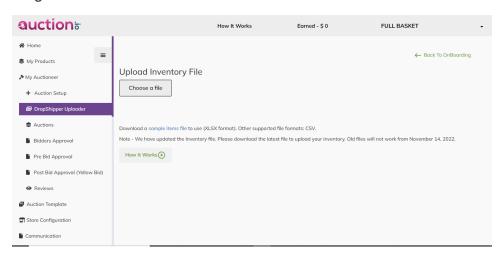
- Reserve price will be greater than Retail price.
- Click on the save option to close the lot.
- Click on save and add more option to add another item.

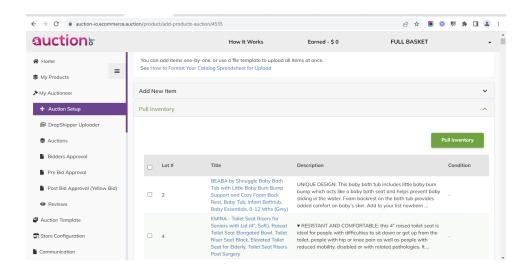


8.2. Drop shipper Uploader:

- It refers to the process of uploading many files, data, or items at once by CSV file.
- The seller can download the sample sheet, enter the lot details and upload the file.
- The mandatory fields in the sample sheet are as follows
 - o Title
 - o Lot ID
 - o SKU
 - Category
 - Sub category
 - Start Price/Buy Now Price
 - Domestic Flat Shipping Price
 - Height

- Width
- Depth
- o Dimension Unit
- Weight
- Weight Unit
- Seller selects Auction->Pre-Auction ->choose any one auction in pre-auction module and click Add new product.
- Lots of uploads through bulk process are display in the pull inventory.
- Choose the items and click on Pull Inventory option.
- The lots will be added to the selected auction and shown in the existing items.
- Sellers can add multiple images for single lot by uploading the image URL, each image URL has been separated by commas.





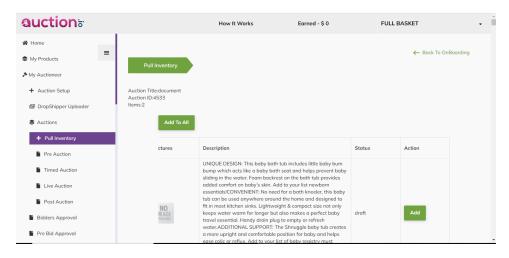
8.3. Auctions:

"There is no option to delete the auction. Sellers can only delete lots inside auction."

8.3.1. Pull Inventory:

- Lots created under ERP Section are display in this module.
- Sellers can select the lots and pull the lots to the Auction.

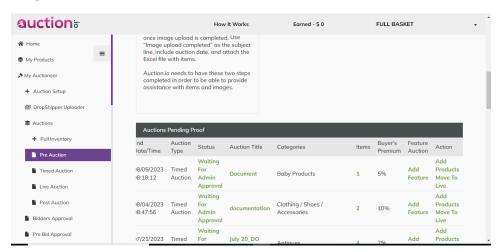
Image-



8.3.2. Pre-Auction:

- The auction created by seller are initially shown here.
- Seller can move to auction to live by clicking "Move to Live" option.
- Seller can search the auction-by-Auction ID, Title and category.
- Seller can add product to the selected auction by clicking "Add Product"
- Seller can edit the auction detail by clicking on auction title.

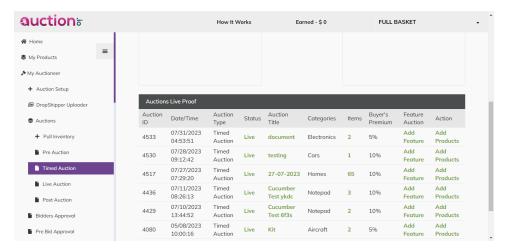
Image-



8.3.3. Timed Auction:

- The auction which has auction start and end date.
- It displays the list of timed auctions posted by the seller.

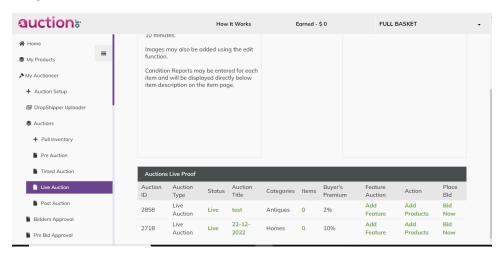
- Seller can add new items to the existing auction by clicking "Add Product option".
- Seller can edit the auction detail by clicking on auction title.



8.3.4. Live Auction:

- The auction which has an auction preview date and auction start date.
- It displays the list of live auctions posted by the seller.
- Seller can add new items to the existing auction by clicking "Add Product option".
- Seller has to change the status such as sold or unsold manually for all lots to close the auction.
- Seller can edit the auction detail by clicking on auction title.

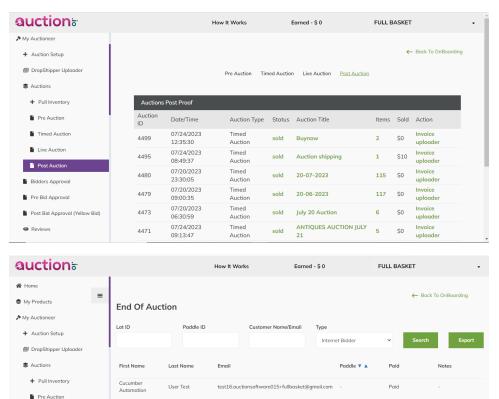
Image-



8.3.5. Post Auction:

- The auctions which are all closed are shown here.
- If the buyer makes the payment through an offline method, and seller needs to update the invoice details, there are two options to change the payment status.
 - 1. Sellers use the invoice uploader to update the info.
 - The seller chooses "Invoice Uploader "and downloads the file.

- Set the value 1 to paid field, save the file and upload the same.
- The invoice will be marked as paid.
- 2. Seller clicks on Auction title.
 - Sub lot under auction will be displayed.
 - Seller can search Lot by Lot ID, Paddle ID, Customer name/Email and type such as Internet bidder, Competing bidder and all.
 - The seller clicks on "Mark as Paid" to change the payment status.
 - The seller can download the Invoice detail by clicking Export option.



8.4. Bidders Approval:

Timed Auction

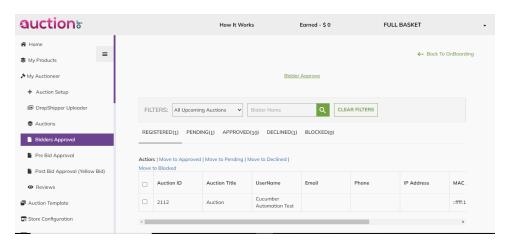
Live Auction

Post Auction

Bidders Approval

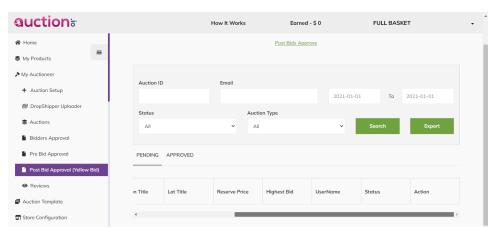
- This module is used to approve the bidders to place the bid in live auctions by seller.
- In live auction, registered buyer has an option to place pre bid before the auction time start.
- Once the auction time starts, the buyer needs to be approved by the seller to place the bid.
- The seller can change the bidder status in the following types.
 - Approved
 - Pending
 - Declined

- Blocked
- Seller can search the bidders by auction name and bidder name.
- The module displays the list of registered users.
- Select the user and click on any one of the following actions to change the bidder status.
 - Move to Approved
 - Move to Pending
 - Move to Declined
 - Move to Blocked



8.5. Post Bid Approval (Yellow Bid):

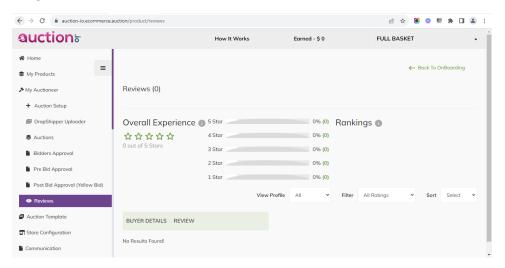
- The auction contains many lots.
- When the auction ends, the awarding process takes place automatically when the lot meets the reserve price.
- The seller has the ability to choose the highest bidder as the winner for the lots which do not meet the reserve price.
- Seller can search for the bidder by auction ID, email, date status, auction type.
- Seller can download the details by clicking Export button.



8.7. Review:

Sellers enter the rating for the site in this module.

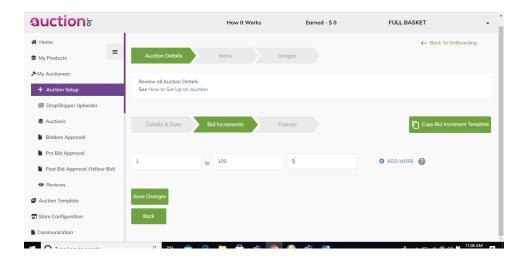
Image-



9. Auction Template:

9.1. Bid Increment:

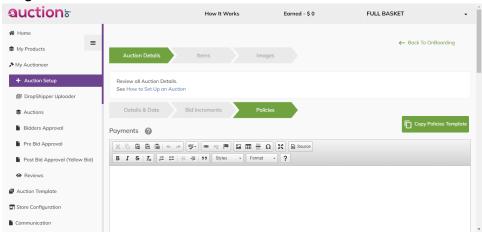
- It refers to the predetermined amount by which each new bid must exceed the previous bid in an auction.
- Enter the bid increment value
- Users can set bid increment value by specifying from and to price.
- Add more option is also available.
- It is used to set the next range of bid increment value.
- Users can also copy the bid increment template by clicking on "copy bid increment template".



9.2. Policy:

Enter the description for payments, shipping, pick up, terms and condition and return.

Image-

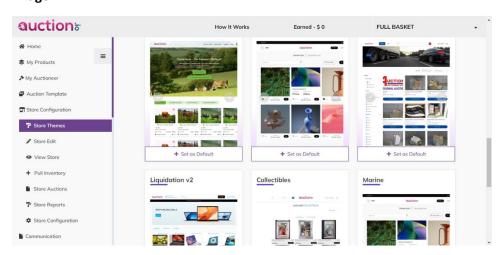


10. Store Configuration:

10.1. Store Themes:

- Sellers select the theme for the store in this module.
- Theme UI design and functionality, UI design and functionality vary for each theme.
- Selected theme will be displayed in the buyer site.
- Ther are two types of concepts.
 - Single Seller
 - Seller as administrator and buyer as bidders.
 - o Multi Seller
 - Seller as administrator, reseller to post auction, buyers as bidders.
- There are 16 types of themes available in Auction IO store. They are
 - 1. Auctioneer
 - 2. Liquidation

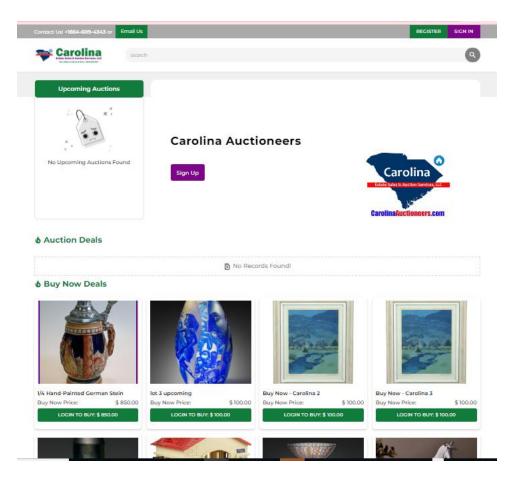
- 3. Multi Seller
- 4. Heavy equipment
- 5. Charity Auction (Event)
- 6. Car Auction
- 7. Multi Seller (V₂)
- 8. Food Industry
- 9. Multi Auction
- 10. Livestock
- 11. Art Auction Multi Seller
- 12. Pallet Single Seller
- 13. Liquidation V₂ Single Seller
- 14. Collectibles Multi Seller
- 15. Marine Multi Seller
- 16. E-Procurement Single Seller



10.1.1. Auctioneer:

Concept: Single seller

Project: Carolina Auctioneer

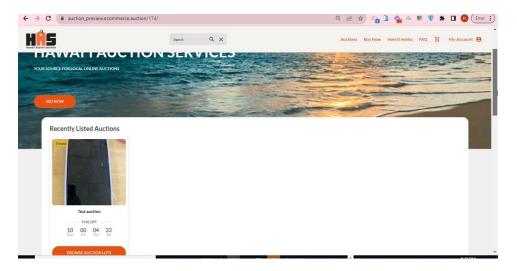


10.1.2. Liquidation:

Concept: Single Seller

Project:

- Full Basket
- Mobius
- Local Deals Bid
- Hawaii
- Estate to clean state



10.1.3. Multi Seller:

Concept: Multi Seller

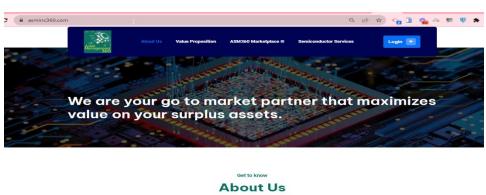
Project: Premium Lifestyle

10.1.4. Heavy equipment:

Concept: Single Seller

Project: ASM 360 – Asset Management

Image-



10.1.5. Charity Auction (Event)

Concept: Single Seller

Project: Hurst Fire Auctions

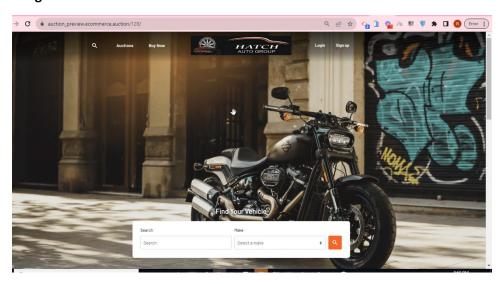


10.1.6. Car Auction:

Concept: Single Seller

Project: Hatch Auto

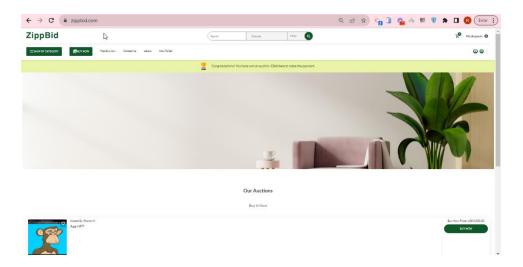
Image-



10.1.7. Multi Seller (V2):

Concept: Multi Seller

Project: Bidnaa, Zippbid

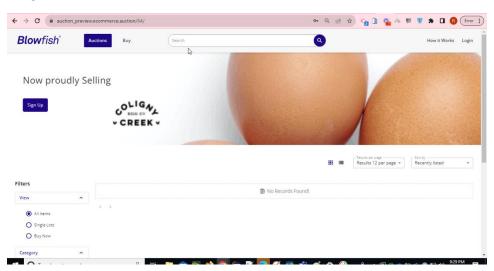


10.1.8. Food Industry:

Concept: Multi Seller

Project: Low Fish

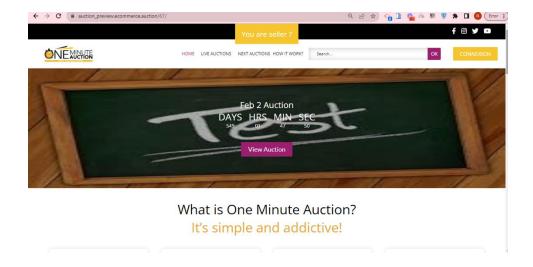
Image-



10.1.9. Multi Auction

Concept: Single Seller

Project: One Minute Auction



10.1.10. Livestock:

Concept: Multi Seller

• Able to post only a single lot as an auction.

Project: Farmfyre

Constant Delivery Partner: Haulier

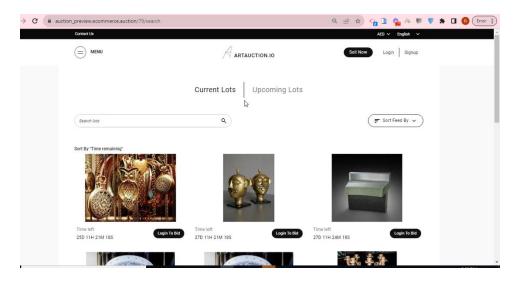
Image-



10.1.11. Art Auction:

Concept: Multi Seller

Project: Art Auction

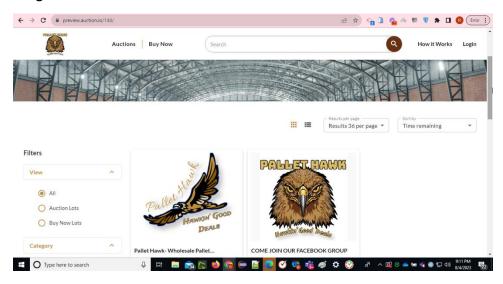


10.1.12. Pallet:

Concept: Multi Seller

Project: Pallet Hawk

Image-

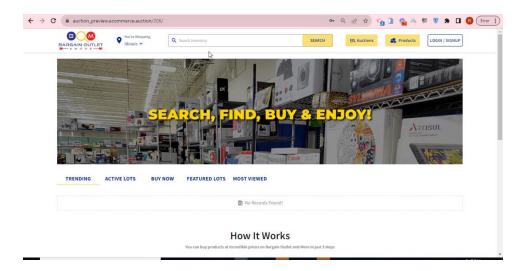


10.1.13. Liquidation V2:

Concept: Single Seller

• Able to post Auction and buy now in single product.

Project: Auction House, Hyper Micro



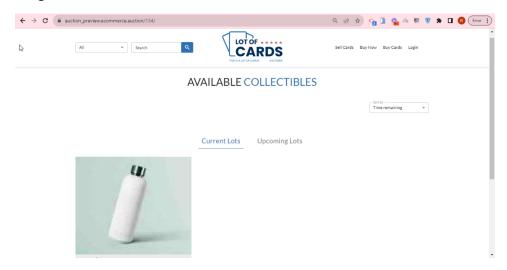
10.1.14. Collectibles:

Concept: Multi Seller

• Able to post only a single lot as an auction.

Project: Lot of Cards

Image-

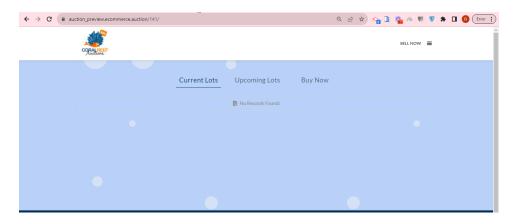


10.1.15. Marine:

Concept: Multi Seller

• Able to post only a single lot as an auction.

Project: Reefdr



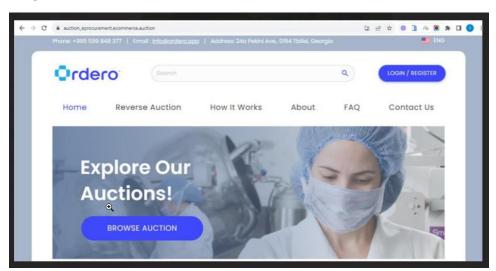
10.1.16. E-Procurement:

Concept: Single Seller

Auction: Reverse Auction with Quick Bid

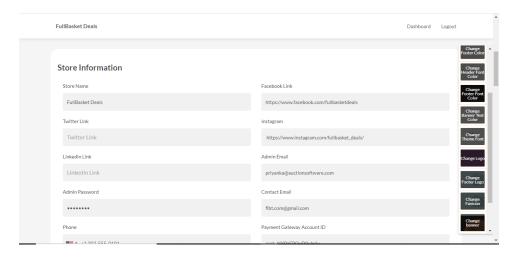
Project: Inosanbio

Image-



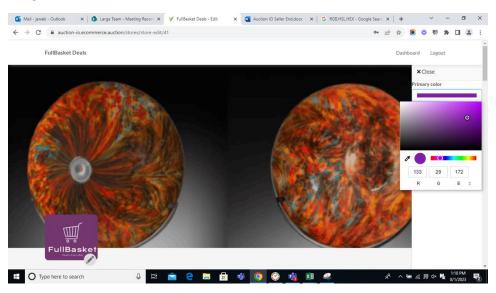
10.2. Store Edit:

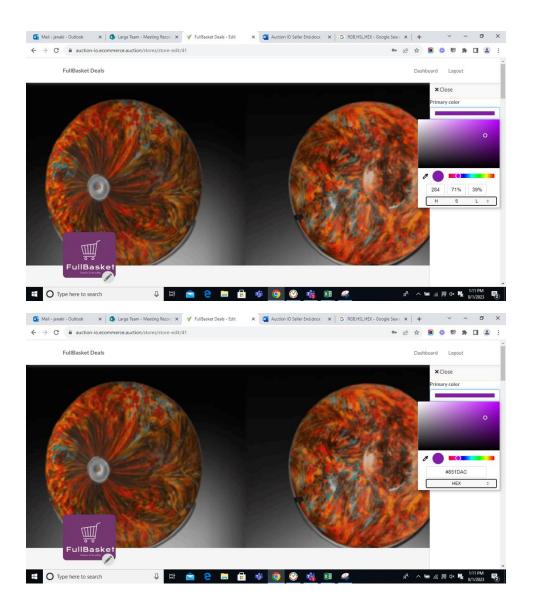
- Sellers can change the primary, secondary, header and footer color.
- Sellers can change the font color for header and footer.
- Sellers can change the banner color, banner image, logo, etc.
- The seller can edit the static page details such as store information, FAQ, Terms and condition, About Us, Privacy Policy, Facts to know in this module.



10.2.1. Change Primary Color:

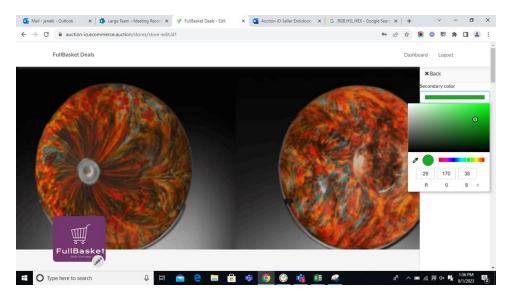
- Seller can change the primary color by RGB, HSL, HEX.
- Seller can select color and press save button to reflect in buyer end.





10.2.2. Change Secondary Color:

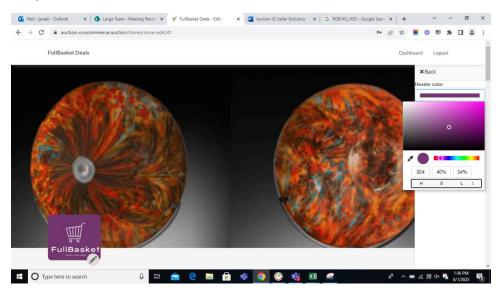
- Seller can change the secondary color by RGB, HSL, HEX.
- Seller can select color and press save button to reflect in buyer end.



10.2.3. Change Header Color:

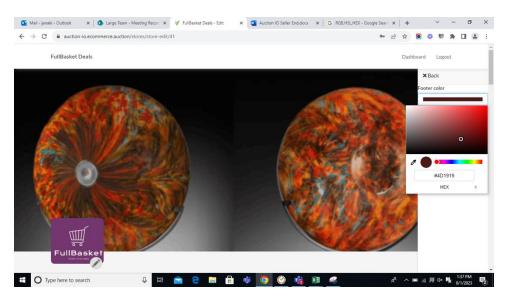
- Seller can change the primary color by RGB, HSL, HEX.
- Seller can select color and press save button to reflect in buyer end.

Image-



10.2.4. Change Footer Color:

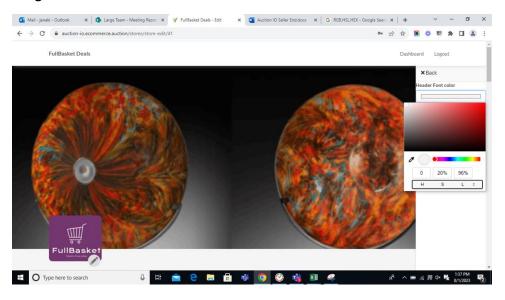
- Seller can change the primary color by RGB, HSL, HEX.
- Seller can select color and press save button to reflect in buyer end.



10.2.5. Change Header Font Color:

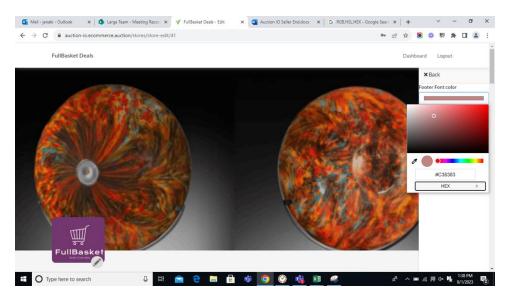
- Seller can change the primary color by RGB, HSL, HEX.
- Seller can select color and press save button to reflect in buyer end.

Image-



10.2.6. Change Footer Font Color:

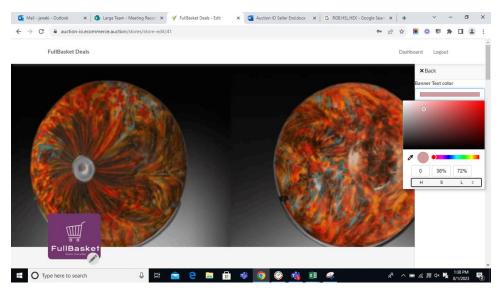
- Seller can change the primary color by RGB, HSL, HEX.
- Seller can select color and press save button to reflect in buyer end.



10.2.7. Change Banner Text Color:

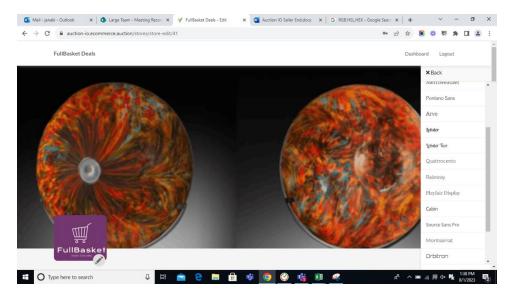
- Seller can change the primary color by RGB, HSL, HEX.
- Seller can select color and press save button to reflect in buyer end.

Image-



10.2.8. Change Theme Font:

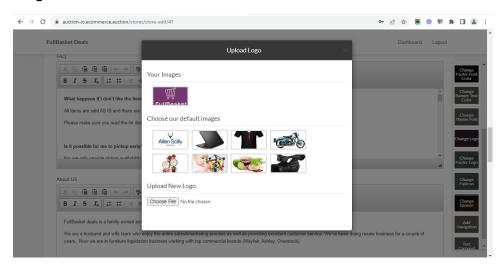
- The seller can change the font style.
- Seller can select font style and press save button to reflect in buyer end.



10.2.9. Change Logo:

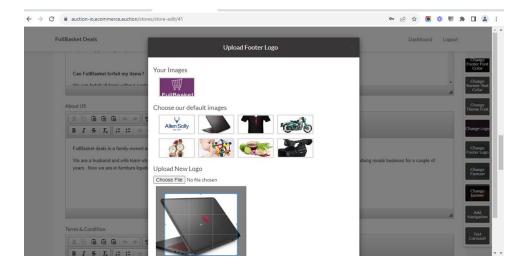
The seller can change the logo by uploading the image file.

Image-



10.2.10. Change Footer Logo:

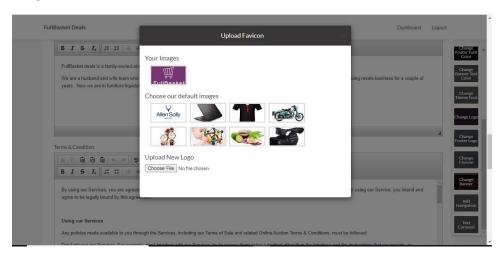
The seller can change the footer logo by uploading the image file.



10.2.11. Favicon:

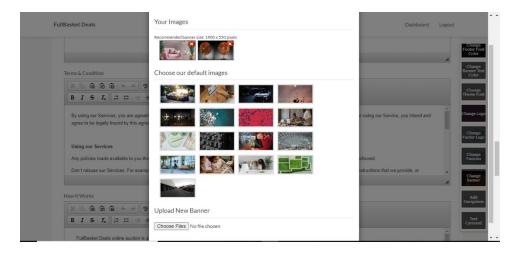
The seller can change the logo by uploading the image file.

Image-



10.2.12. Change Banner:

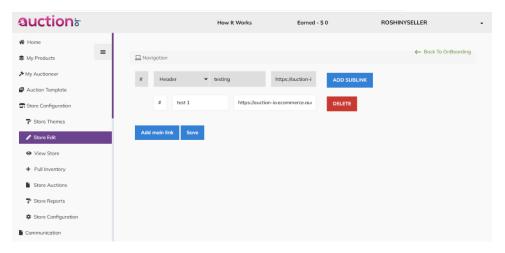
The seller can change the banner image by uploading the image file.



10.2.13. Add Navigation:

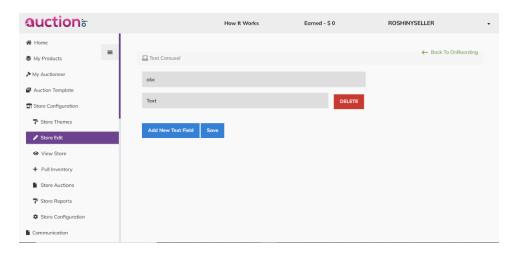
- Seller can add navigation link by Add navigation
- Select header or footer.
- Enter the main link label and URL.
- Seller can add sub link by entering the label and link.
- Seller can delete the link by clicking the "Delete" option.
- Save the data.

Image-



10.2.14. Text Carousel:

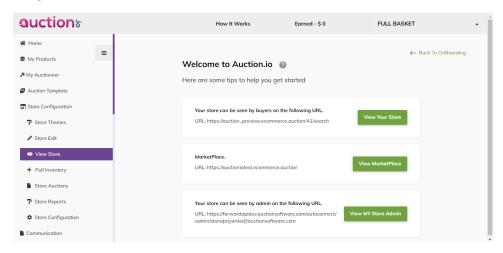
- Seller can add text carousel by clicking "Text Carousel".
- Add text and save the data.
- Seller can add several texts by selecting the "Add new text filed".
- Seller can delete the text field by Delete option.



10.3. View Store:

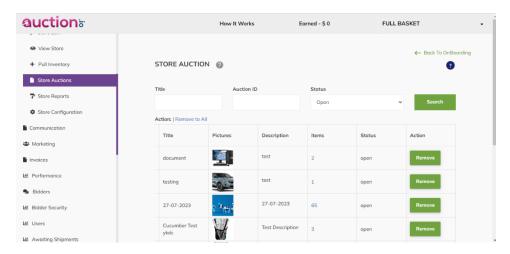
- View your store This URL is used by the buyer to access the site. It will redirect to the buyer end website.
- View Marketplace This URL is used to view the Auction IO front end view where all the project previews will be available.
- View My Store Admin This URL is used to view the admin site for Auction IO.

Image-



10.4. Store Auctions:

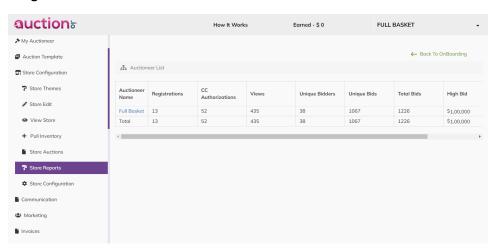
- Sellers can view all types of auctions from this module.
- Seller can search the auction by title, auction ID and status such as
 - o Open
 - Closed
 - Sold
 - Unsold
 - Waiting for Admin Approval
- Sellers can delete the auction by selecting the "Remove" option.



10.5. Store Reports:

The seller can view the total number of registrations, view, bidder count, total bid, max bid, etc.

Image-

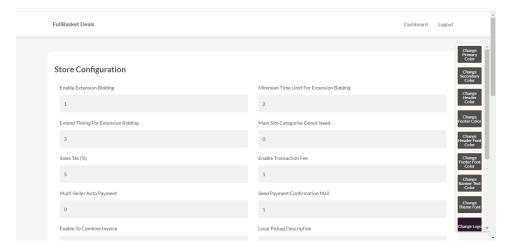


10.6. Store Configuration:

- Sellers can set the default value for the following field.
 - Enable Extension Bidding
 - o Minimum Time Limit for Extension Bidding
 - Extend Timing for Extension Bidding
 - Sales Tax (%)
 - Enable Transaction Fee
 - o Multi-Seller Auto Payment
 - o Send Payment Confirmation Mail
 - o Enable To Combine Invoice
 - Local Pickup Description
 - o Hard Bid
 - Upcoming Auctions Notifications
 - Store open and close time

• If the sellers want to change the value for a particular auction, they can edit the details on the auction creation page.

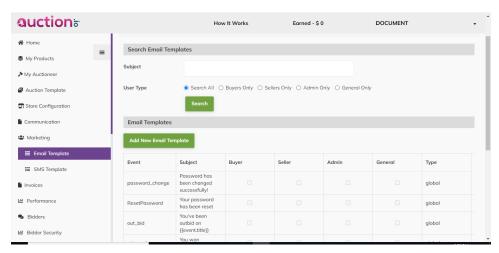
Image-

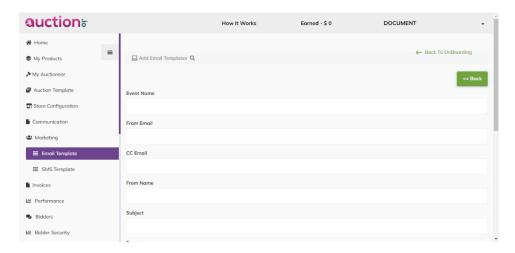


11. Communication:

11.1. Email Template:

- It is a pre-designed and formatted email message that serves as a foundation for creating and sending consistent and professional emails.
- Sellers can enable the email template for events for particular users such as admin seller, buyer, general.
- The seller can search the template by subject, user type.
- Seller can add new template by Add Email Template and enter the mandatory fields.
- Seller can edit or delete the template.
- Seller can type HTML code in source filed.
- Again, click on source code to see the design view of code.

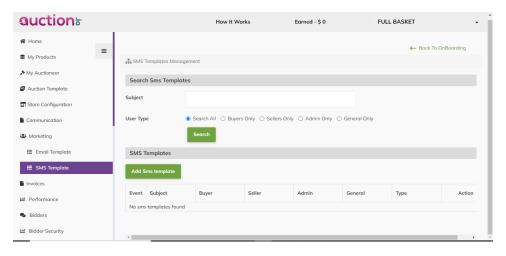


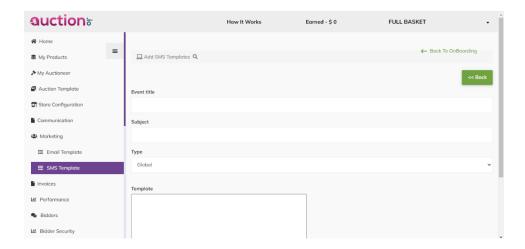


11.2. SMS Template:

It is a pre-designed and formatted SMS message that serves as a foundation for creating and sending consistent and professional emails.

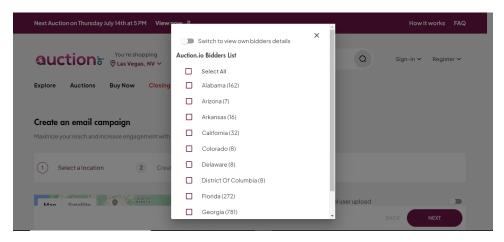
- Sellers can enable the SMS template for events for particular users such as admin seller, buyer, general.
- The seller can search the template by subject, user type.
- Seller ca add new template by Add SMS Template and enter the mandatory fields.
- SMS Template can be worked based on Twilio.
- Seller can edit or delete the template.

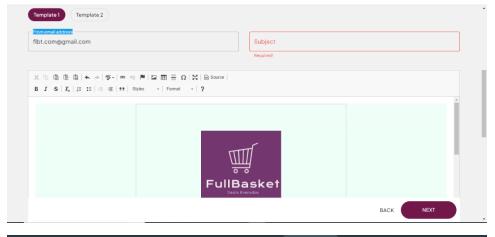


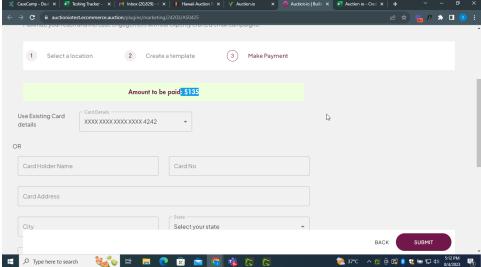


12. Marketing:

- The seller can promote the auction details to the registered buyer through the marketing process.
- The application displays the states with registered users count and click next.
- Select the states where the seller wishes to promote the auction.
- Create template with from Email ID, subject and source code in HTML format and click next.
- Make a payment to promote the auction.





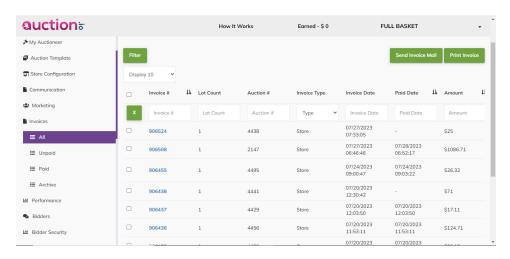


13. Invoices:

It is a commercial document issued by a seller to a buyer, indicating the products or services rendered and the amount owed for those goods or services.

13.1. All:

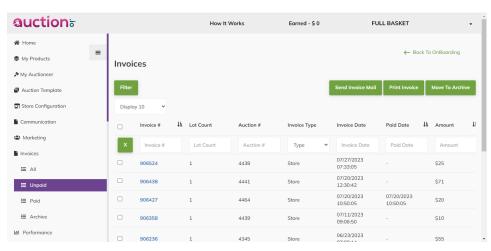
- It displays all types of invoice details.
- Seller clicks Invoice ID; Invoice will be displayed.
- Seller can print Invoice or send invoice mail to the buyer.
- The seller can view and scan QR code.
- Seller can search invoice by Invoice ID, Lot Count, Auction ID, Invoice type, Invoice date, Paid date, Amount, Buyer name, Buyer Email ID, Pickup status and status (paid, unpaid, archive).



13.2. Unpaid:

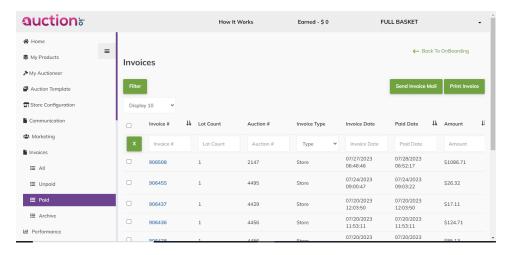
- The unpaid invoice details are shown here.
- Seller clicks Invoice ID; Invoice will be displayed
- The seller can print Invoice, move to archive or send invoice mail to the buyer.
- The seller can view and scan QR code.
- Seller can search invoice by Invoice ID, Lot Count, Auction ID, Invoice type, Invoice date, Paid date, Amount, Buyer name, Buyer Email ID, Pickup status and status (paid, unpaid, archive).

Image-



13.3. Paid:

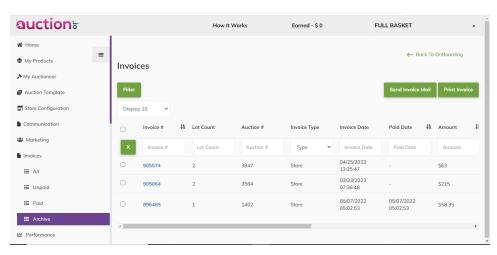
- The paid invoice details are shown here.
- Seller clicks Invoice ID; Invoice will be displayed
- The seller can print Invoice or send invoice mail to the buyer.
- The seller can view and scan QR code.
- Seller can search invoice by Invoice ID, Lot Count, Auction ID, Invoice type, Invoice date, Paid date, Amount, Buyer name, Buyer Email ID, Pickup status and status (paid, unpaid, archive).



13.4. Archive:

- The invoice details moved by the seller to the archive list are shown here.
- Seller clicks Invoice ID; Invoice will be displayed
- The seller can print Invoice or send invoice mail to the buyer.
- The seller can view and scan QR code.
- Seller can search invoice by Invoice ID, Lot Count, Auction ID, Invoice type, Invoice date, Paid date, Amount, Buyer name, Buyer Email ID, Pickup status and status (paid, unpaid, archive).

Image-

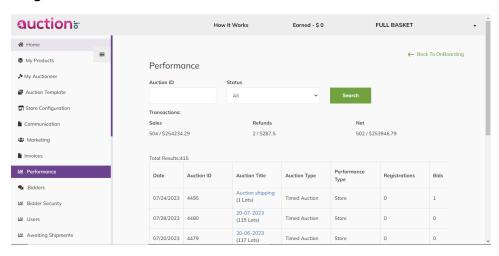


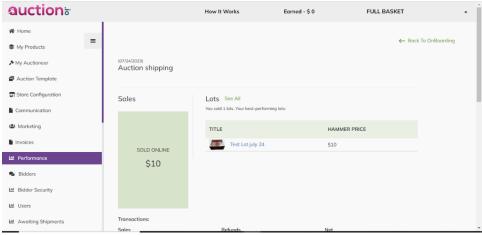
14. Performance:

- It displays the total auction posted on the site.
- It displays the total number and transaction worth of sales, refunds, net sales.
- Seller can search the auction-by-auction ID and status such as
 - o Store buyer end site
 - Auction IO All project preview site
 - o Al
- When the seller clicks on the auction title, it displays the lot performance details individually.

- The lot performance includes the following details.
 - Sold amount
 - Sale count and price
 - Net count and price
 - Refund count and price
 - o Bidders count
 - Bid count
 - o Registrations count
 - Total viewers count
 - o Online viewers count
 - o Guest viewers count

Image-



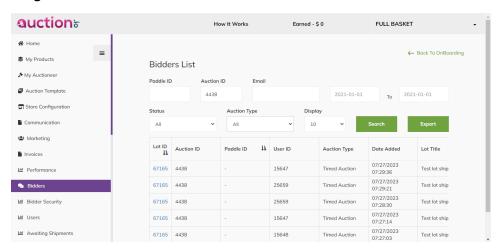


15. Bidders:

- It displays the bidder details participated in an auction.
- The seller can download the details by Export option.
- Seller can search the bidders by the following fields.
 - Paddle Id

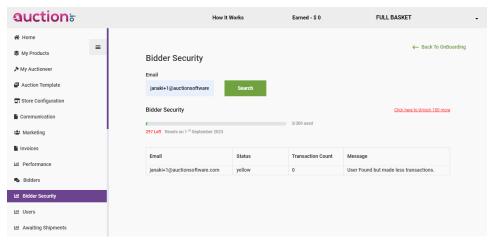
- Auction Id
- o Email ID
- Date
- o Status
 - Auction IO
 - Store
- Auction type
 - Timed Auction
 - Live Auction
- Display per page

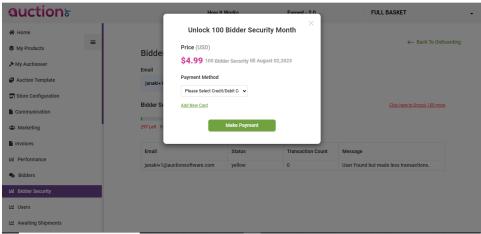
Image-



16. Bidder Security:

- It is used to find bidder status and avoid fraudulent activity.
- Sellers can search for the bidder by Email ID.
- The system displays the bidder status, transaction count and message.
- Sellers have limits to view the status for 100 buyers.
- If sellers need to view more than 100 buyers, use the option "click here to unlock 100 more".
- Once the seller clicks on option, the payment pop screen display.
- Sellers need to choose the card detail or add new card and complete the payment process.
- Sellers can view the status of 200 buyers.
- Application display used and unused count details.



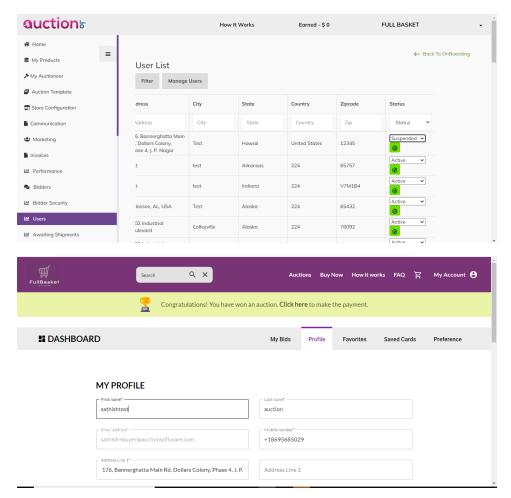


17. Users:

- It displays all user details registered on the site.
- Seller can search the user by the following fields.
 - User ID
 - o First Name
 - o Last Name
 - o Email ID
 - o Phone Number
 - Address
 - o City
 - o State
 - Country
 - o Zip Code
 - Status
 - Active
 - Deactivated
 - Unverified
 - Suspended

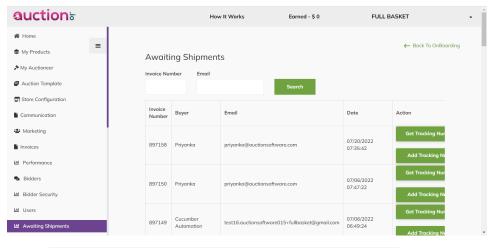
- The seller can change the status of the user.
- Seller has an option to log in to the buyer site by user profile by clicking on switch user link in email column.

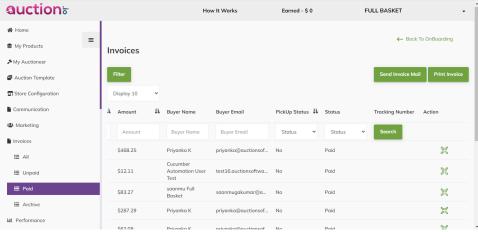
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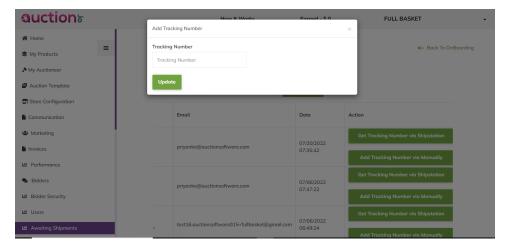


18. Awaiting Shipments:

- This module is available to sellers who enable the shipping plugin configuration.
- It is applicable to those buyers who choose shipping option as ship to customer and complete the payment and receive Invoice.
- It is used to get tracking ID and to track the shipment details.
- Sellers can search the shipment through Invoice ID and Email ID.
- Sellers can get the Tracking ID from the ship station by clicking "Get Tracking Number Via Ship station".
- Tracking numbers will be displayed in the Invoice Paid modules.
- Seller can update the tracking ID manually by clicking Add Tracking number via manually".





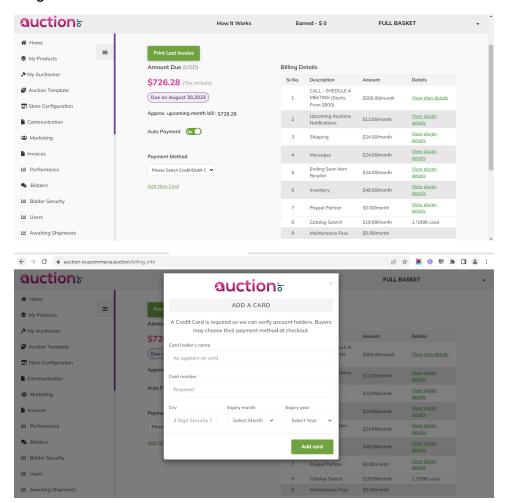


19. My Billing Info:

- It displays the billing details of the seller subscription pack.
- The seller can view the plan and plugin details by clicking the link on the details section.
- The seller needs to pay a due amount every month to access the seller site.
- The seller has the ability to change the subscription plan or continue the same.

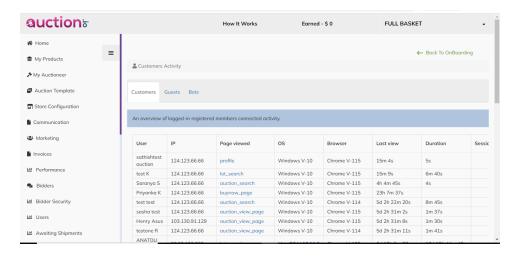
- The seller can enable/disable auto payment, add new card detail and print the invoice of the last bill details.
- Add new card details containing card holder name, card number, CVV, expiry month and year.
- On the 28th of every month, an Email has been sent to all subscribers, reminding them about the subscription plan.

Image-



20. Users Activity:

It shows the overview of logged-in registered members connected activity.

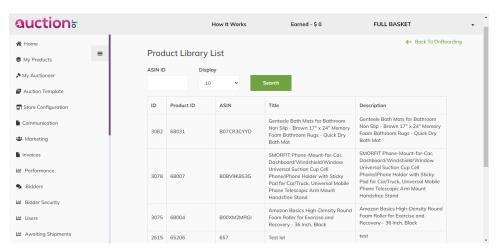


21. Product Library List:

It displays the product details which are all fetch by ASIN ID.

Seller can search the product by ASIN ID and set the display count per page.

Image-

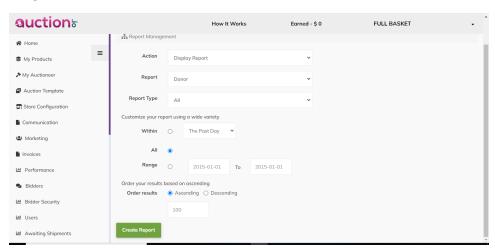


22. Reports:

- Seller can view or download the report by the following filters.
 - o Lot
- Draft Items
- Live Items
- Sold Items
- Unsold Items
- o Auction
 - Draft Items
 - Live Items
 - Sold Items
 - Unsold Items

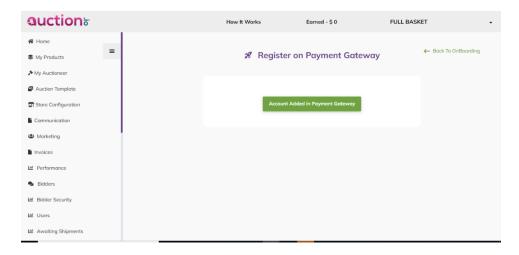
- o Registered user for live auction
 - Registered List
 - Approved List
 - Pending List
 - Blocked List
 - Declined List
- User list
 - Active User
 - Unverified User
 - Cancelled User
- o Invoice
 - All Invoice
 - Paid Invoice
 - Unpaid Invoice
- Donor
- Transaction
- The seller can download the report in CSV format.
- Seller can get report by selecting the range of date, count per page, sorting order.

Image-



23. Payment Gateway:

- A payment gateway is a technology used by merchants to accept debit or credit card purchases from customers.
- If the seller wants to create a payment gateway account, click on "Account Added in Payment Gateway".



24. PayPal Onboard:

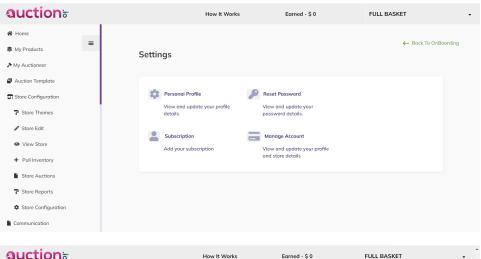
- It is the process of splitting the buyer transaction amount into two parts.
- One part is sent to the admin account.
- Another part is sent to the seller account.
- The seller needs to pay a commission amount for each lot.
- The seller needs to transfer an amount to an admin account.
- Instead of it, the commission amount will be directly credited to an admin account through PayPal onboard while buyer makes payment.
- The remaining amount will be credited to the seller account for the items posted.

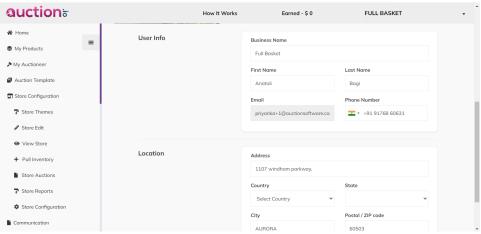
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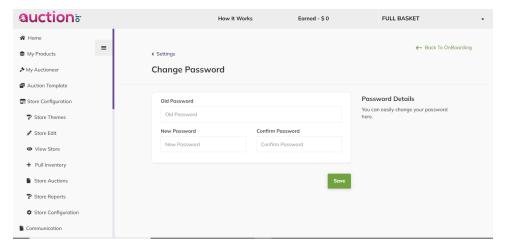


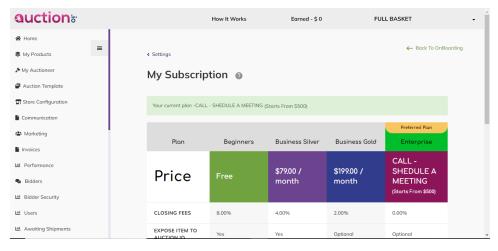
26. Settings:

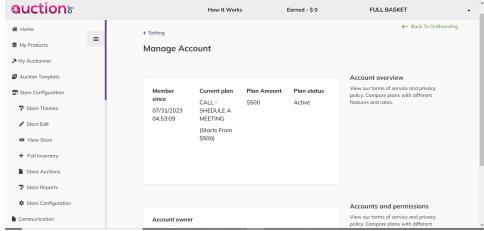
- The seller can view and update the personal profile such as Image, User Info and Location details.
- Seller can view and change the password.
- The seller can view the current subscription plan.
- The seller can view the last login details, account owner, subscription plan, amount and status details.





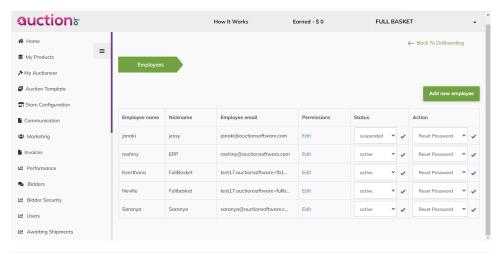


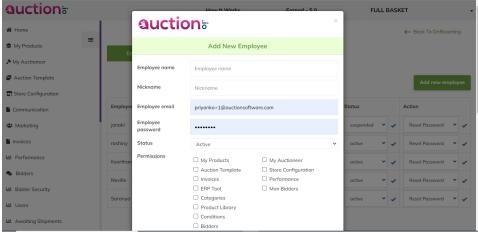




27. Employee:

- The seller can view the employee details.
- Seller can add new employee by Clicking "Add New Employee".
- Seller can edit the permission access of employee.
- Seller can change the status of employee such as active and suspend.
- The seller can reset or delete the password for the employee.
- If the password is deleted by the seller, employees are not allowed to login.

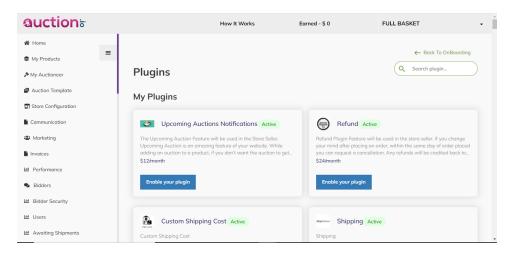




27. Plugin:

27.1. Plugin List:

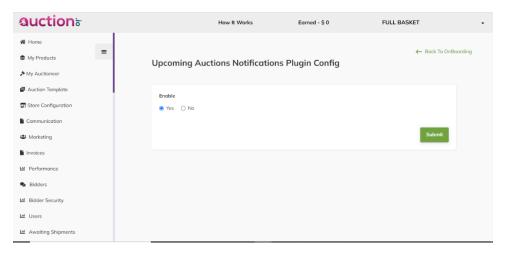
- It displays a list of plugins.
- If the seller wishes to enable the plugin to their site, click on the buy now option and complete the payment process.
- Enable the plugin configuration.

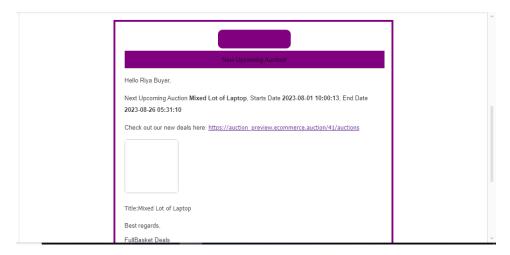


27.2. Upcoming Auctions Notifications:

Amount: \$12/month

- Enable the upcoming auction plugin.
- Create the timed auction by setting auction start date.
- Move the auction to live.
- Buyers will be notified by email for all upcoming auctions.



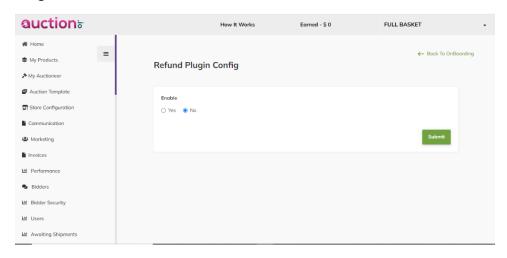


27.3. Refund:

Amount: \$24/month

- Enable Refund plugin.
- Let the admin user refund for the requested product by selecting invoices.
- Selected invoice to be refunded.
- Once refund is completed, the status is reflected under Invoices in both seller and buyer side.

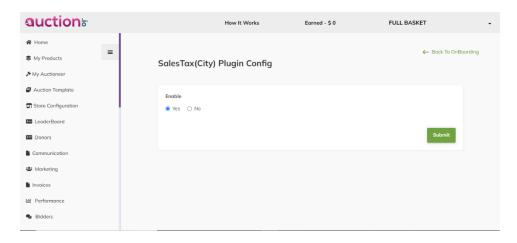
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27.4. Sales Tax:

Amount: \$20/month

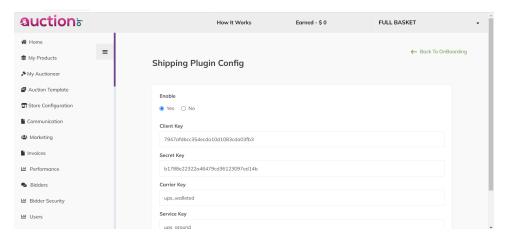
- Enable the sales tax plugin to calculate the sales tax based on the buyer location.
- The sales tax will be displayed in the invoice details.

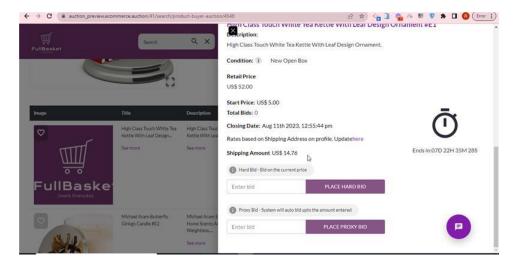


27.5. Shipping:

Amount: \$24/month

- Enable shipping plugin
- The seller can post products which satisfies the shipping condition.
- If the seller posts the product beyond the dimension criteria, the product will not be posted under shipping category.
- In such case, sellers need to choose local pickup.
- In the buyer end, the product view page contains button "calculate shipping".
- Shipping charges will be calculated based on the buyer's location.
- The shipping charge shown in the buyer end will be used in the upcoming shipping process.
- The same charges will be displayed on the ship station.
- Once the buyer completed the payment, Invoice will be generated.
- The invoice will be placed in the Awaiting shipment module on the seller site.
- Seller can get the tracking ID from the ship station or add the tracking ID manually in the awaiting shipment module.



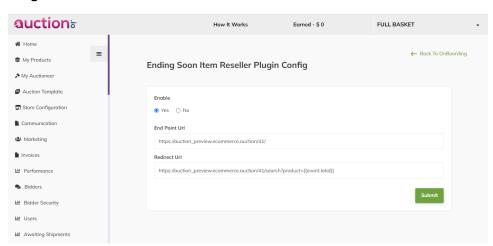


27.6. Ending Soon Item Reseller:

Amount: \$24/month

- Enable the ending soon item reseller.
- Buyers will be notified via email on the ending soon items posted by specific reseller.

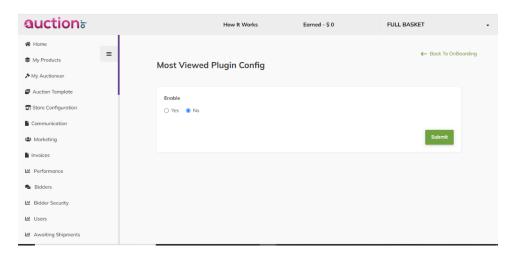
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27.7. Most Viewed:

Amount: \$24/month

- Enable the most viewed plugins
- Buyer sees the viewers count in search page and product view page.
- It helps the buyer to see the most viewed lots of seller products.

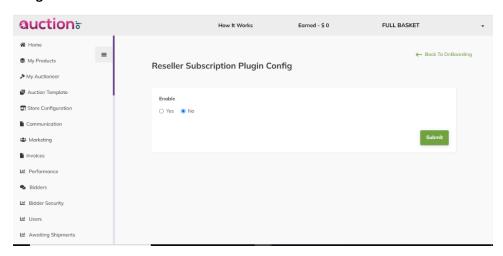


27.8. Reseller Subscription:

Amount: \$100/month

- It is used to charge a flat subscription fee for posting the product.
- Sellers enable the reseller subscription plugin.
- When a reseller tries to post a product for the first time, the reseller will be asked to pay a flat subscription fee of a certain amount.
- Once the subscription is done, the reseller can post the product on the seller site.

Image-



27.9. Message:

Amount: \$24/month

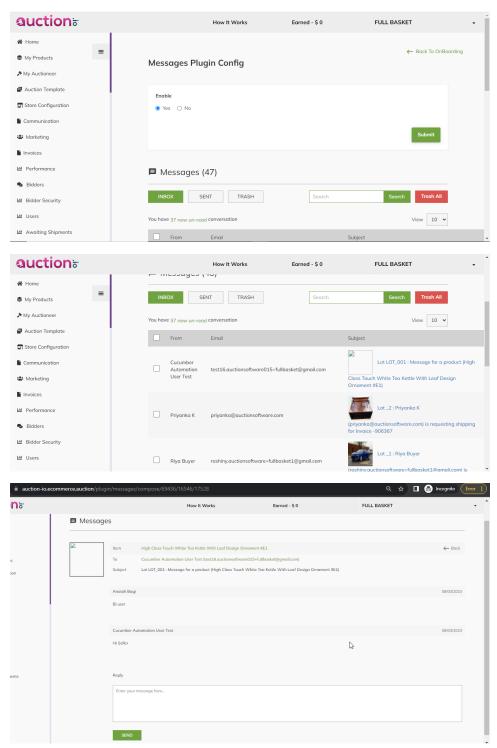
Enable the message plugin.

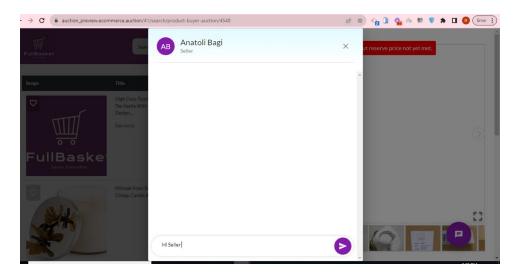
It establishes communication between buyer and seller through message.

The seller can see inbox, sent and trash message details.

Seller can send the message to the buyer by clicking on lot number.

The seller can search for the buyer message through the buyer email id.



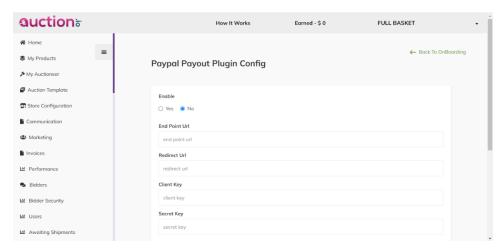


27.10. PayPal Payout:

Amount: \$72/month

- Enable the PayPal payout plugin.
- Reseller UI has an option connect to PayPal.
- If the reseller clicks on connect to PayPal and add PayPal account details.
- Single Seller: In this scenario the payment amount will be credited to the Sellers account in full.
 Multi Seller: In this scenario, once the payment is received, the Seller will take his percentage commission and then the remaining amount will be credited to the Re-Sellers Account.

Image-

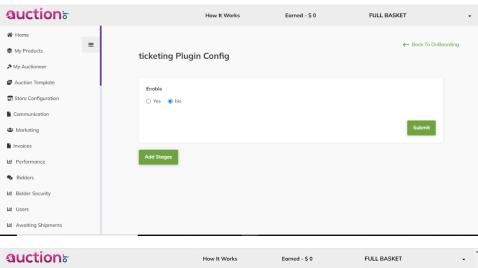


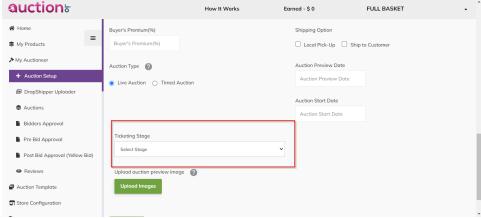
27.11. Ticketing:

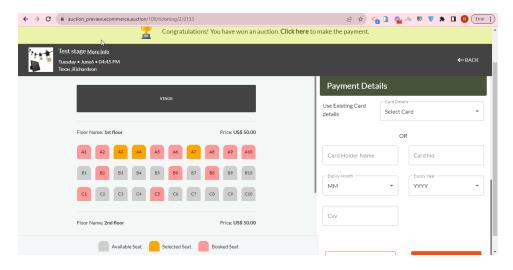
Amount: \$24/month

- Enable the ticketing plugin.
- Click on the Add stage button to add rows and tables.
- Enter the floor name and price for each seat in row.
- Seller can add or remove row.

- Add table by enter floor name and price amount for a table.
- Each table contains 8 seats.
- Click on the create button.
- Create auction from auction set up.
- Auction pages contain the field Ticketing stage.
- Select the stage name and create auction and lot.
- Move the auction to live.
- Login to the buyer end and click on event option to view the auction.
- Click on My tickets to book the ticket for event.
- Select the ticket count and complete the payment process.



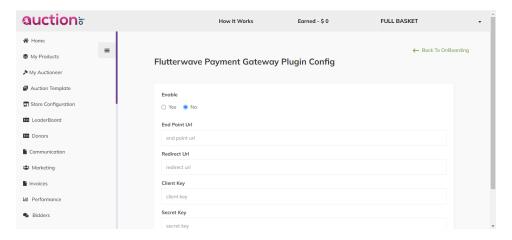


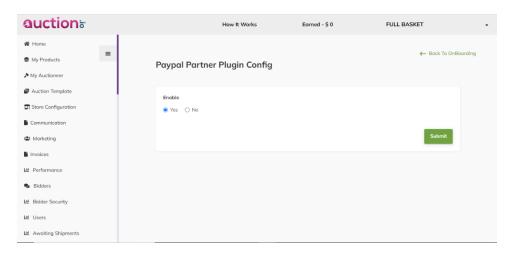


27.12. Flutter wave Payment Gateway:

Amount: \$25/month

- Enable the flutter wave payment gateway.
- Flutter wave is the ultimate payment gateway that enables businesses to transact with customers across the globe in multiple currencies.
- The seller needs to add card details to post product.
- The buyer can add flutter Wave card details to make payments.



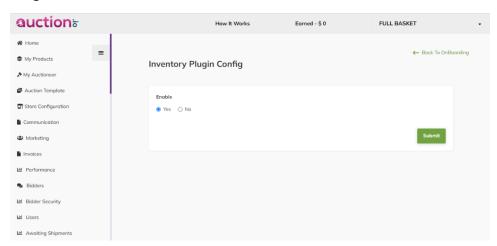


27.13. Inventory:

Amount: \$48/month

- To store the location of auction and lots.
- Activate 'Inventory' plugin and add the Inventory of respective Auction.
- Let admin view the Active Inventory with Lot Locations.
- And upload Bulk Inventory of Locations via CSV file.

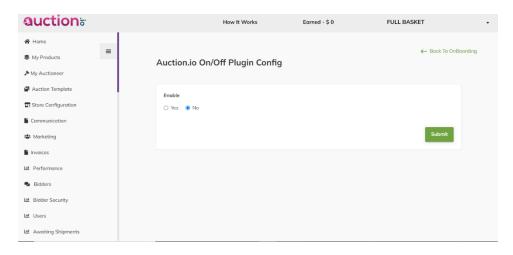
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27.14. Auction IO On/Off:

Amount: \$48/month

- All the lots and auctions posted by the seller in the store will be reflected in the Auction IO site.
- IF the seller disables (off) the Auction IO on/off, then auction and lots posted by seller are not reflected in Auction IO site.

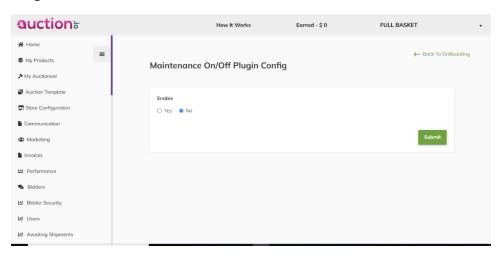


27.15. Maintenance On/Off:

Amount: \$24/month

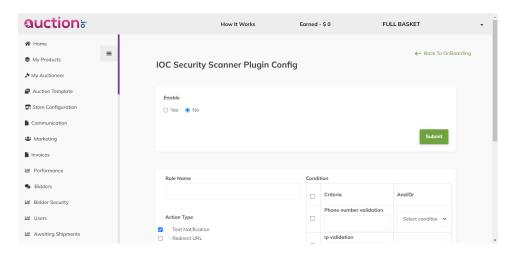
- The seller wants to put their site under maintenance mode while making upgrades or features builds.
- Enable the plugin maintenance on/off.
- Put site under maintenance.
- Disable the plugin once the deployment is completed.

Image-



27.14. IOC Security Scanner:

Amount: \$48/month

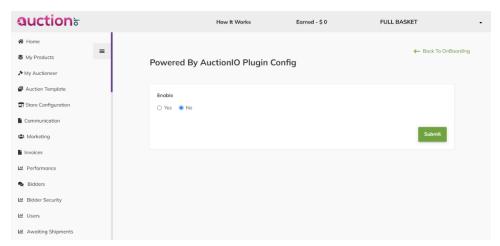


27.15. Powered By Auction IO:

Amount: \$48/month

- To remove Auction IO Logo from the emails sent to Buyer.
- Seller enables the powered by auction IO.
- ∉ And from now on, Auction io Logo won't be visible in any of the emails sent to Buyer.
- ∉ Enable or disable it anytime.

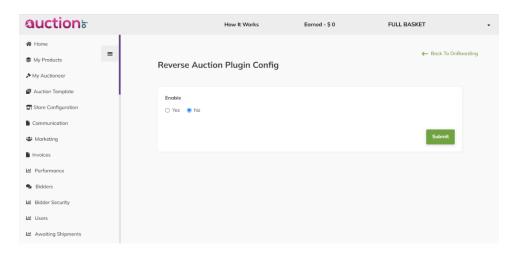
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27.16. Reverse Auction:

Amount: \$48/month

- To upload reverse auction through auction setup and sell the products.
- Enable 'Reverse Auction' plugin.
- Choose the auction category as Reverse Auction and create an auction.
- Now, buyers can place their bid by selecting the Reverse Auction.

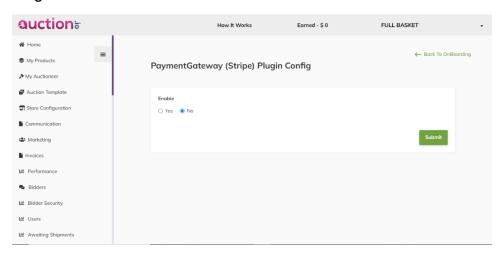


27.17. Payment Gateway Stripe:

Amount: \$24/month

- Enable the payment gateway stripe.
- Stripe is a payment services provider that lets merchants accept credit and debit cards or other payments.
- Seller can link an account with stripe payment.
- Payment paid by the buyers will be received by the seller through stripe.

Image-



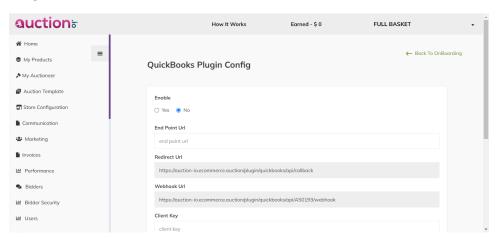
27.18. QuickBooks:

Amount: \$48/month

- To manage and keep track of the financial health of business.
- Enable 'QuickBooks' plugin and submit.
- Now login into QuickBooks account and use it.
- Select Unpaid Invoices via filter and choose the Invoice you want to update.
- Update the Payment for the Invoice.

Now, that will move to the Paid Invoices section.

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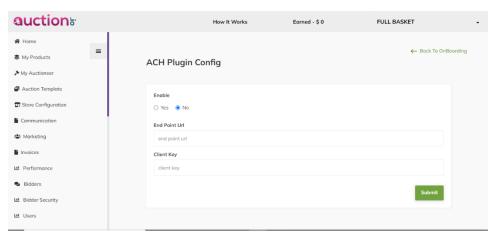


27.19.ACH Plugin:

Amount: \$24/month

- To transfer money from one bank account to another without using paper checks, credit card networks, wire transfers, or cash.
- Enable 'ACH' plugin.
- Let the buyer enter bank details and verify.
- The buyer will be notified for verification from the bank.
- Once verified then the buyer can use that for payment.

Image-



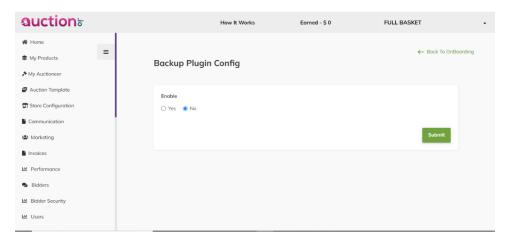
27.20. Back Up:

Amount: \$48/month

- Sellers can Back up their data in store seller.
- Enable 'Backup' plugin and let sellers add a safety net for their site current products.

- This plugin provides seller with complete data like users, bids, projects, Invoices etc., you can download it any number of times at any time.
- Whenever a seller website crashes for any reason, the seller can quickly restore the site.

Image-

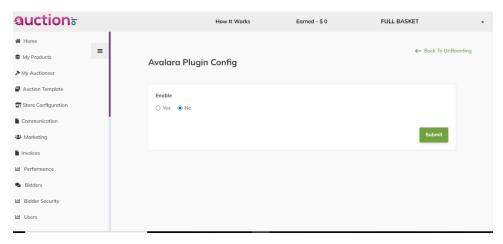


27.21. Avalara:

Amount: \$24/month

- It provides tax compliance automation services.
- It helps businesses manage various aspects of tax, including sales tax, VAT, and excise tax.
- Avalara's services aim to simplify the complex processes of tax calculations, compliance, and reporting, integrating with various business systems and platforms to streamline these tasks.

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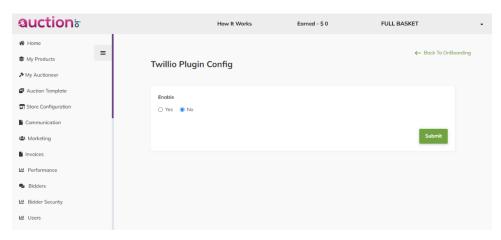
27.22. Twilio:

Amount: \$24/month

∉ Enable 'Twilio' plugin and communicate with their respective buyers/resellers.

- ∉ This plugin is a programmable communication tool for making and receiving phone calls, sending and receiving text messages.
- ∉ WhatsApp, Voice, Video, Email, and even iOS. Also to perform other communication functions using its web service APIs.

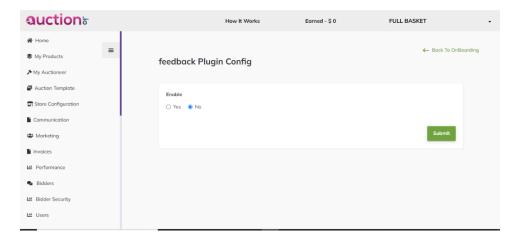
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27.23. Feedback:

Amount: \$12/month

- ∉ Enable 'Feedback' plugin and let buyers add their customer feedback/rating of their respective bids won.
- ∉ This plugin provides the seller with the complete customer satisfaction data on how the seller posted product was performing.
- ∉ This will reflect in preview site, buyer dashboards and store seller end for seller.
- ∉ Enable users to leave detailed reviews on product pages, including ratings and written comments.
- ∉ Buyers can leave feedback on the product and will get displayed in the Feedback section Buyer tab.

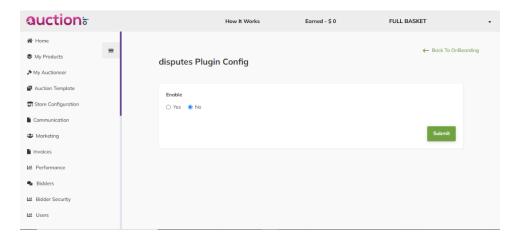


27.24. Disputes:

Amount: \$12/month

- ∉ Enable 'Disputes' plugin and let buyers raise their concerns for respective lots won this leads admin to take necessary actions.
- ∉ Once a dispute is raised, admin can be able to view in his panel with tab.

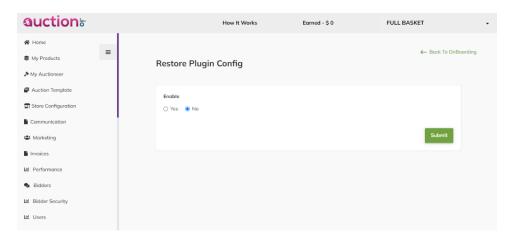
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27.25. Restore:

Amount: \$48/month

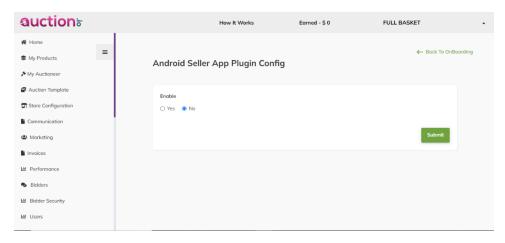
- ∉ Enable 'Restore' plugin and let sellers restore their data once it gets backup.
- ∉ This feature allows seller to restore back the data with just one click upload provided, have the backup export available via Backup plugin.

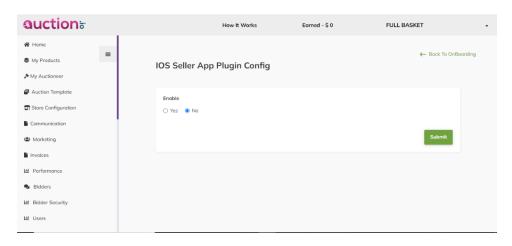


27.26. IOS/Android Seller App:

Amount: IOS seller App- \$48/month, Android Seller App - \$24/month

- ∉ Please search and download our Seller app in Google Play store for android and app store for iOS.
- **Convenient:** Allows users to sell items from the comfort of their own home, without having to physically attend auctions.
- ∉ Safe and secure: The app provides a secure platform for sellers to conduct transactions.
- ∉ Easy to use: The app is user-friendly and easy to navigate, making it easy for users to create auction listings.
- ∉ Auction listing: Users can create auction listings for items they want to sell, including a description, photos, and starting bid price.
- Payment and shipping: Once the auction is complete, the seller can easily receive payment and arrange for shipping with the buyer through the app.

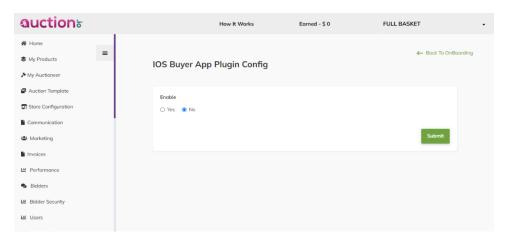


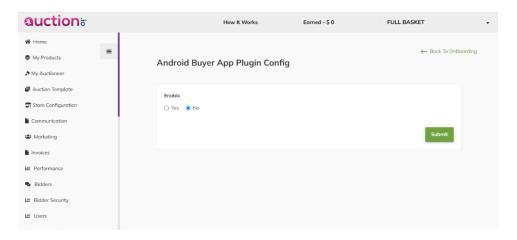


27.27. IOS/Android Buyer App:

Amount: IOS Buyer App - \$24/month, Android Buyer App - \$24/month

- ∉ Please search and download our Buyers app in Google Play store for android and app store for iOS.
- ✓ User-friendly interface: The app's interface is simple and easy to navigate, making it easy for users to find what they are looking for.
- ∉ Safe and secure: The app provides a secure platform for buyers to conduct transactions.
- **Wide variety of items:** Auction.io offers a wide range of items for sale, making it easy for users to find what they are looking for.
- ∉ Easy registration and login: Users can easily create an account and log in to the app using their email or social media accounts.
- **∉ Bidding**: Buyers can bid on items they are interested in, and the app will automatically notify them if they have been outbid.



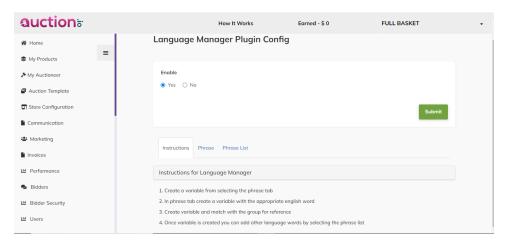


27.28. Language Manager:

Amount: \$24/month

- It allows sellers to manage translations of content.
- Create a phrase content and click convert into template variable.
- Search phrase content and select the language.
- The phrase will be displayed in selected language.
- Buyer UI has language manager option in the header.

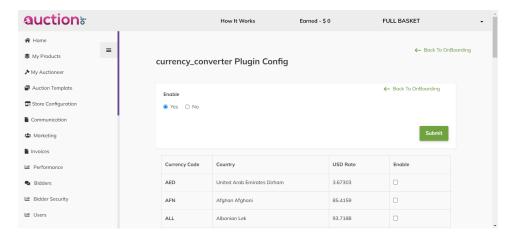
Image-



27.29. Currency Converter:

Amount: \$23/month

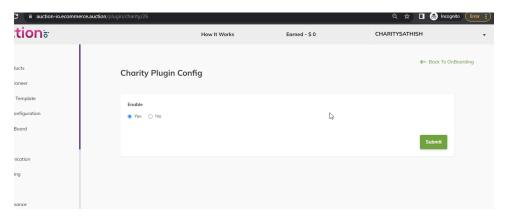
- It permits users to determine the conversion values of one currency to another quickly.
- Display the list of currency code, country and USD rate.
- The seller selects the currency code and submits.
- Buyer UI has language manager option in the header.

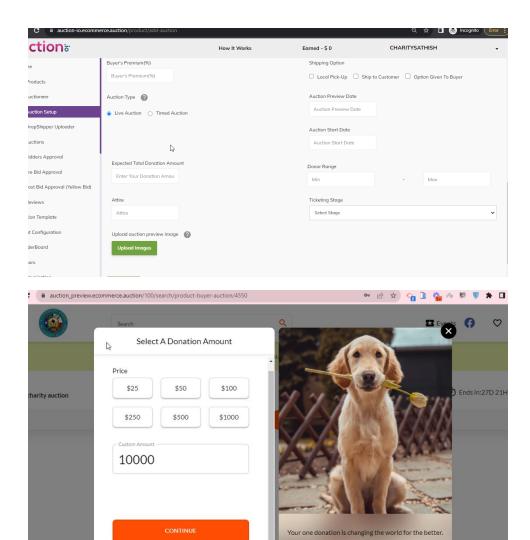


27.30. Charity:

Amount: \$24/month

- Enable the charity plugin.
- Auction creating page contains some new fields when seller enable the charity option
 - Expected total donation amount
 - Donar range maximum and minimum
 - Attire
- Save the auction and move to live.
- Login to the buyer site and view donation option from header module.

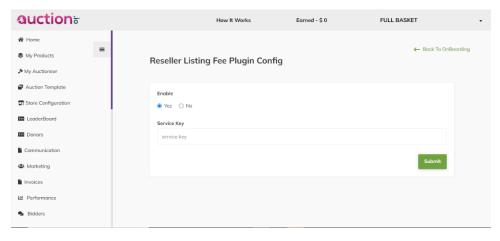


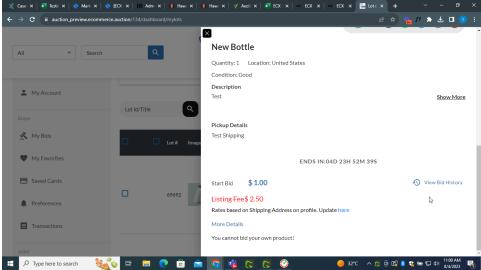


27.31. Reseller Listing Fee:

Amount: \$5/month

- Enable reseller listing fee.
- This field is used to display the reseller listing fee in the reseller product view page.
- The Reseller Listing Fee plugin will only function with multi-seller themes.
- Once enabled, it will calculate a 2% listing fee from the sale amount, which will be collected by the main admin (seller).

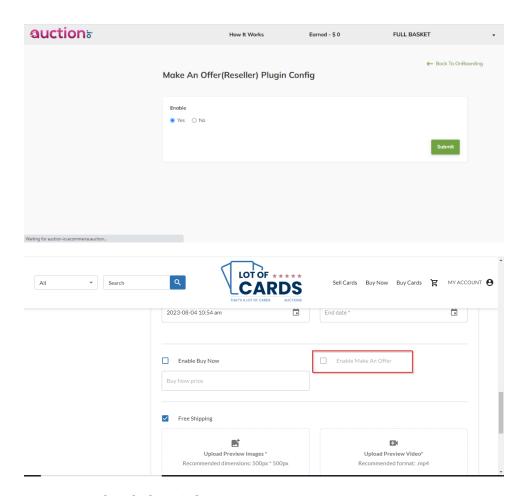




27.32. Make an Offer (Reseller):

Amount: \$20/month

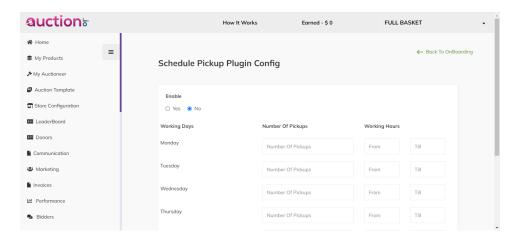
- Enable the plugin Make an offer.
- Auction creation page in reseller site have an extra field such as make an offer.
- Reseller can post the product with an offer option.
- Make an offer option can be viewable only when reseller enables buy now option.
- Once the Make an Offer (Reseller) plugin has been enabled, the following functionalities will be available:
- A "Make an Offer" tab will appear for buyers on the My Bids page.
- If a product is posted using the Make an Offer feature, a "Make an Offer" field will be present on the Product View page to submit an offer.
- The submitted offer will be displayed on the "My Bids" page under the "Make an Offer" column.



27.33. Schedule Pick Up:

Amount: \$12/month

- It allows seller to schedule a pickup for the next delivery day or a designated day of customer eligible products.
- The seller needs to update the time availability and how many pickups the seller store can do.
- The buyer can select the schedule date and time on the invoice page.

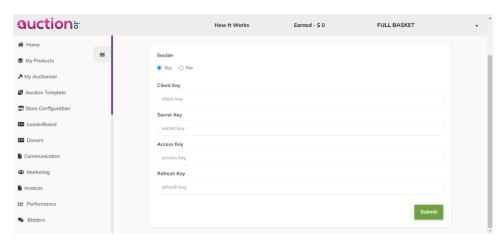


27.34. Referral:

Amount: \$20/month

- Enable the referral plugin.
- User A sends the referral link to user B.
- User B registered into the site with the use of that link.
- After User B signs in and purchases any of the products from the site.
- User A will get the referral bonus (specified amount), which can be used for the purchase.

Image-

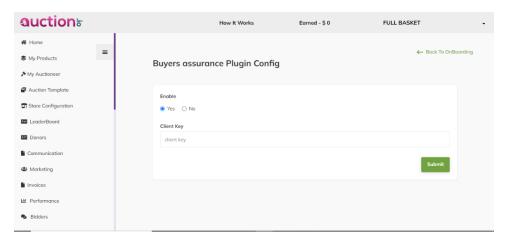


27.35. Buyer Assurance:

Amount: \$20/month

- Buyers can buy a subscription plan by paying a certain amount.
- It identifies a bidder as a preferential customer.
- Buyers get free returns, special pick-up times and have an auto renew monthly subscription fee. If someone buys the assurance plan in the middle of the month the amount is for the current month only.
- They would be billed each month on the 1st.

Image-

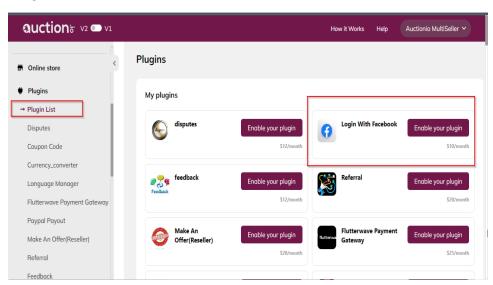


27.36. Login with Facebook:

Amount: \$10/month

- Once the seller enables the Login with Facebook plugin, a "Login with Facebook" button will be displayed on the Login/Sign up page for buyers.
- Users can log in to the site using their Facebook credentials.

Image -

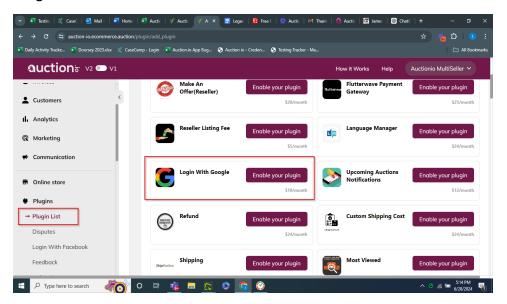


27.37. Login with Google:

Amount: \$10/month

- Once the seller enables the Login with Google plugin, a "Login with Google" button will be displayed on the Login/Sign up page for buyers.
- Users can log in to the site using their Gmail credentials.

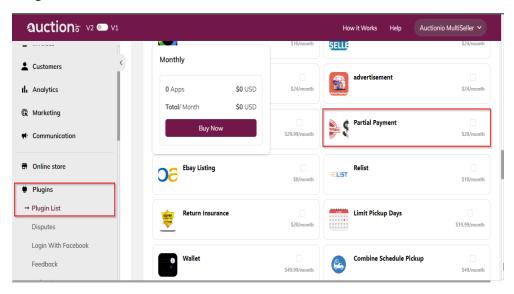
Image -



27.38. Partial Payment:

Amount: \$20/month

- On the Checkout page, there will be an option called "Partial Payment." Clicking on "Partial Payment" will display a text box where you can enter the amount.
- After entering the amount and clicking the "Pay" button, the entered amount will be paid, and its status will remain "Unpaid."
- The remaining amount can be paid by the buyer using different cards, or they can pay it internally through Cash Pay or Ship Station.

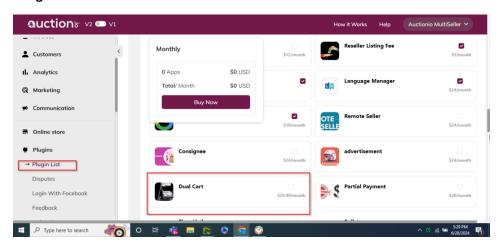


27.39. Dual Card:

Amount: \$29.99/month

- Once Dual Cart plugin has been enabled Clicking on Cart icon in Front end (My Auctions & My Buy now) two carts will display product won by Auctions count will get display in My Auctions and Product added to Cart will get display in My Buy now.
- Clicking on it will redirect to the checkout page.

Image-

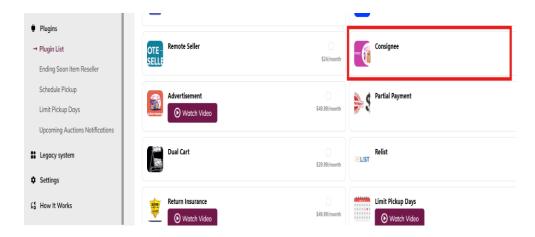


27.40. Consignee Module:

Amount: \$24/month

The Consignee Module Plugin streamlines the management of consignments by providing functionalities to add, track, and manage consignee information. Key features include:

- Add Consignee: Easily add new consignees with detailed information.
- Track Consignments: Monitor the status and history of consignments.
- Manage Consignee Details: Update and manage consignee information efficiently.
- One-Time Fee: Allows adding a fixed one-time fee for consignments.
- Sales Percentage: Enables setting a commission percentage on sales.
- Reporting: Generate reports on consignments for analysis and record-keeping.

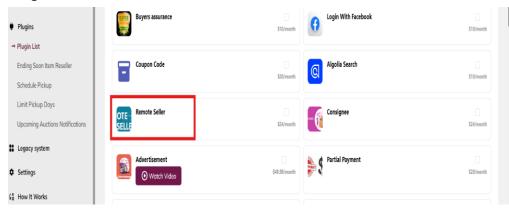


27.41. Remote Seller:

Amount: \$24/month

- The remote seller registers via the Local Deals website and sends a request to the admin by clicking "Become a Seller."
- The main admin receives an email notification with the status "requested" and, upon approval, the remote seller receives an email with the status "accepted."
- The main admin has a dropdown for manual or auto-approval. In auto-approval, the remote seller's products go live without admin intervention; in manual approval, products remain in draft mode until approved by the admin.
- When a product is posted live, the remote seller's name is displayed on the product view page.
- Once the product is sold, the invoice will include both the main seller (admin) and the remote seller's names.

Image-

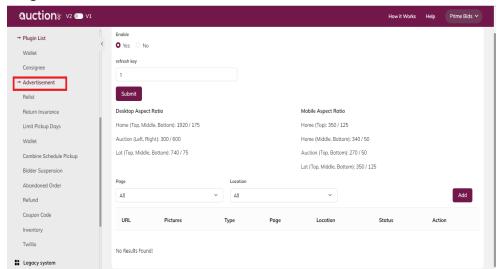


27.42. Advertisement:

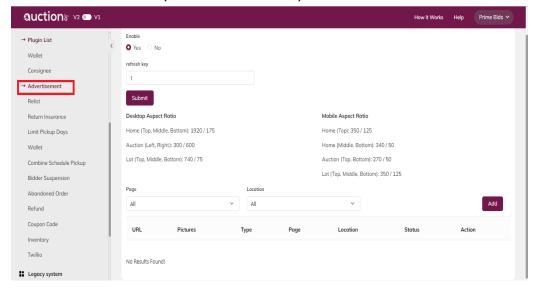
Amount: \$24/month

- The Advertisement Plugin enhances your website's functionality by facilitating the management and display of banner ads. Here's how it works:
- Adding Banner Ads -Easily add banner ads with details such as Type (e.g., image or text), URL link, Picture upload, Page placement, and Location within the page.

Image-



 Once configured, the added banner ads dynamically appear on designated pages, ensuring enhanced visibility and interaction with your audience.



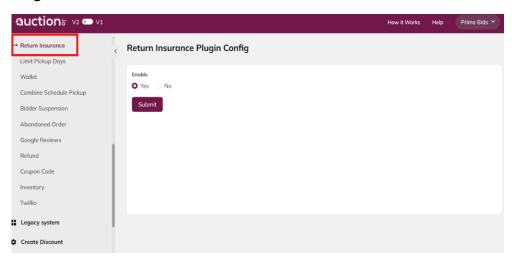
27.43. Return Insurance:

Amount: \$20/month

- Our Buyer Protection Plan enhances your shopping experience by providing added security for 'Like New' and 'Open Box' items.
- When you participate in an auction, you can opt to add \$5 Box Assurance after placing your initial bid.
- Throughout the auction, you have the flexibility to toggle this assurance option. If you decide to unselect it, you'll choose between staying protected, which allows for returns within a specified period, or taking the risk of a non-returnable purchase.

- The assurance fee is seamlessly integrated into your final invoice upon winning the auction or making a purchase.
- Upon receiving your item, you can utilize the protection period to assess its condition.
- If necessary, initiating a return is straightforward: simply click 'Return' on your invoice and follow instructions to hand over the item to our warehouse. Once received, our seller will process the refund, ensuring a hassle-free experience.

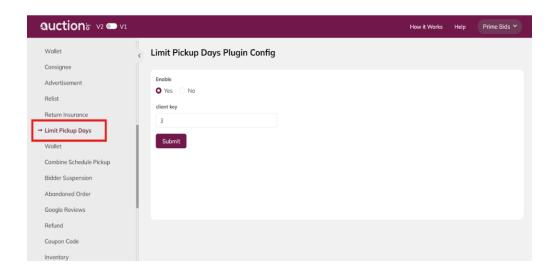
Image -



27.44. Limit Pickup Days:

Amount: \$19.99/month

- The Limit Pickup Days plugin enhances auction management by allowing administrators to define a pickup window after an auction concludes.
- Once activated, users can select their preferred pickup date within this specified timeframe.
- On the user dashboard, they simply choose from available pickup slots, confirming their appointment instantly.
- This streamlined process simplifies scheduling, reduces uncertainty, and improves overall user experience in managing auction pickups.

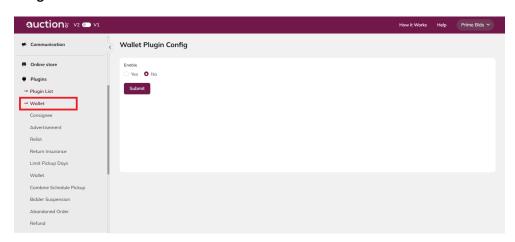


27.45. Wallet:

Amount: \$12/month

- This Plugin revolves around efficiently managing user discounts within a system.
- Administrators navigate through the backend to access user profiles, where they can directly add specific discount amounts to users' wallets.
- These adjustments are promptly reflected in the user dashboard, providing transparency and ease of use.
- Users can choose to automatically apply accumulated discounts to their next invoice, streamlining billing processes and enhancing user satisfaction.

Image -



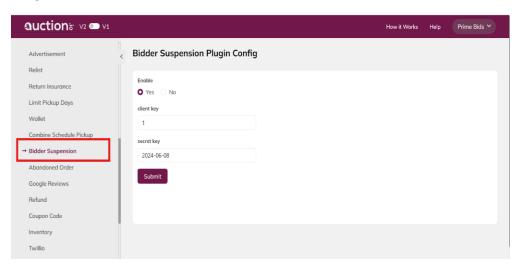
27.46. Bidder Suspension:

Amount: \$49.99/month

Once activated, this plugin automates the process to ensure timely resolution of invoices.

- When an invoice is generated, users are provided with a specified timeframe to complete payment.
- If the payment is not made by the deadline, the system automatically suspends the user's account.
- During suspension, access is restricted to the payment page only, with all other dashboard features unavailable.
- To restore full access, users must settle the outstanding invoice.
- Once payment is confirmed, the account is promptly reactivated, allowing users to resume normal dashboard activities.
- This streamlined approach ensures that payment obligations are promptly addressed, maintaining the seamless functionality of the user dashboard.

Image -



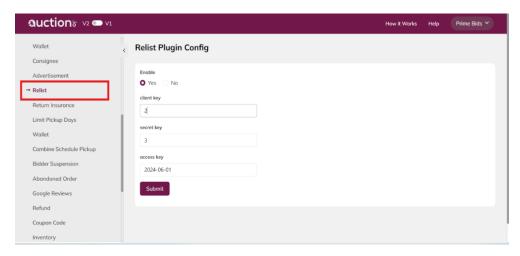
27.47. Relist:

Amount: \$10/month

- The plugin can be configured to automatically relist items based on a predefined schedule (5
 Auction Cycles).
- Employees manage unsold items daily, disposing of or writing them off as necessary. Items sold and paid for but not collected within 3 business days are automatically relisted in the next auction, marked as abandoned with no refunds.
- Please make sure you are enabling both the plugins together.)
- Similarly, items unpaid after 3 business days are relisted and removed from customer records.
- The plugin's Client Key allows setting the number of relisting cycles, while the Secret Key defines pickup limits.
- Access Key functionality initiates auction calculations from the selected closure date, optimizing auction operations and ensuring streamlined inventory management.

 Note: The relisting and abandoned orders functionality are interconnected, it's advisable to enable both plugins simultaneously

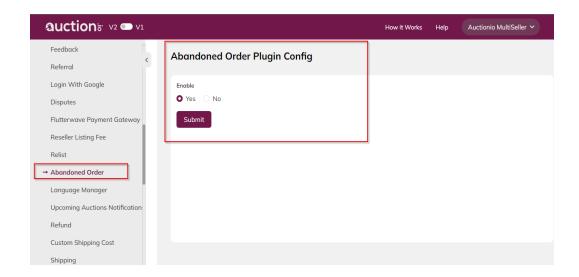
Image -



27.48. Abandoned Orders:

Amount: \$49.99/month

- The Abandoned Orders Plugin functions are based on specific **relisting** conditions for products.
- Firstly, items that have been sold and paid for but not picked up by the customer within 3 business days will automatically move to the Abandoned Orders Tab.
- Secondly, items that are sold but not paid for within the same 3-business-day period will also be included in the abandoned orders list.
- Note: The relisting and abandoned orders functionality are interconnected, it's advisable to
 enable both plugins simultaneously.

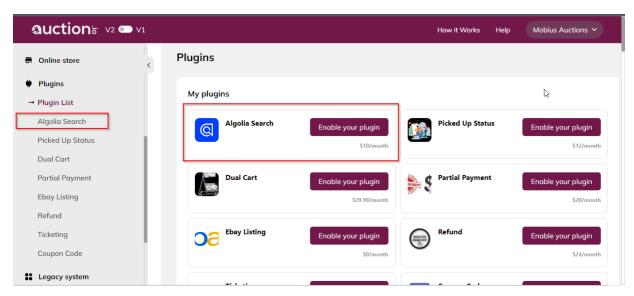


27.49. Algolia Search:

Amount: \$10/month

• Algolia Search offers suggestions and autocomplete functionality, helping users complete their searches more quickly and accurately.

Image -



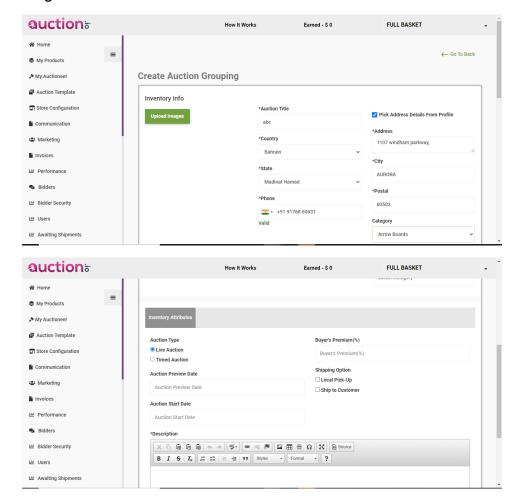
28. ERP Tool:

28.1. Add New Auction:

- The seller needs to fill the mandatory field.
 - Auction title
 - Address

- Phone number
- Auction type
- Shipping type
- Auction start and end date
- o Buyer Premium
- Auction Description
- Ending Item
- Ending Minutes
- Category
- Image
- Seller can auto fill the address detail from profile by enabling the option "Pick address details from profile".
- Auction will be saved in draft auction.

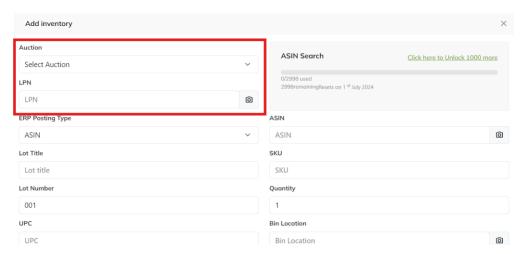
Image-



28.2. Add Inventory:

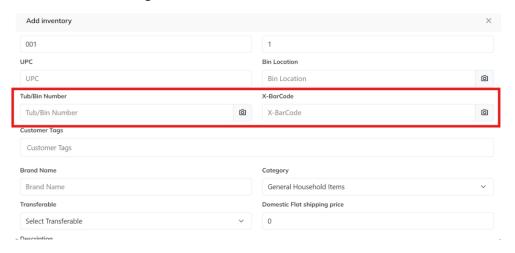
• Sellers can add items in ERP by ASIN, UPC and Home Depot.

- ASIN is a unique ten-digit alphanumerical identifier that Amazon assigns to each of its and its partner's products.
- UPC is a standardized barcode system used to identify and track products in stores and warehouses.
- Home Depot is an American multinational home improvement retail corporation that sells tools, construction products, appliances, and services, including fuel and transportation rentals.
- Sellers select ERP posting type
- If the seller chooses ASIN, and uploads ASIN number in ASIN field.
- The details will be automatically fetched from Amazon site and display in the respective filed.
- The autofill fields are shown below
 - Lot title
 - o SKU
 - o Brand name
 - Description
 - Image
 - Weight and dimension
 - Sellers have an option to check price from amazon.
- Sellers have limits of 1000 to fetch items from ecommerce sites.
- If sellers need to fetch more than 1000 items, use the option "click here to unlock 1000 more".
- Once the seller clicks on option, the payment pop screen display.
- Sellers need to choose the card detail or add new card and complete the payment process.
- Application display used and unused count details.
- Select Auction- This 'Select Auction' dropdown field lists all available draft and active auctions. Users can choose the auction where they want to place a lot.
- LPN- The LPN (License Plate Number) field includes a barcode scanner for entering numbers. Users can manually input the number or scan the barcode on the item.



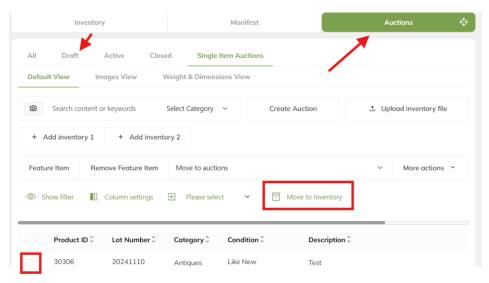
• X-Barcode- The scanner decodes FNSKU within X-barcodes, converting them to ASINs to retrieve accurate product information, enhancing operational efficiency in fulfillment processes.

 Tub/Bin Number- you enter or scan the Tub/BIN Number associated with the designated storage location. This ensures that the item is correctly stored in its designated spot, making it easier to find and manage later.



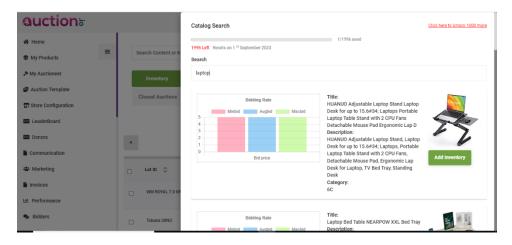
ERP> View Auction>All/Draft/Active/Closed> Select Any Auction to use this action button.

Move to Inventory- When you select any item using the checkbox and click the **"Move to Inventory"** button, the item will be moved from its current auction list to the main inventory list.



28.3. Catalog Search:

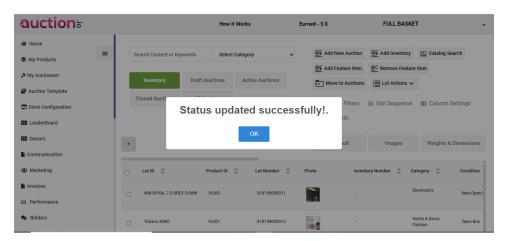
- Enter the required product in the search bar.
- The application displays all types of products that match the search product.
- If the seller wishes to add the product details, clicks on the Add inventory button.
- The product details will be fetched and displayed in the list an item page.



28.4. Add feature Items:

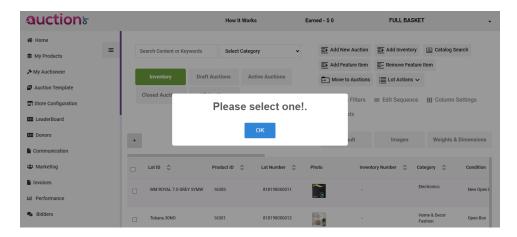
- Select lot from inventory or auction from draft auction and click on add feature items.
- Log in to the buyer site and click on the featured items module to view the featured item.

Image-



28.5. Remove feature Items:

- Select lot from inventory or auction from draft auction and click on remove feature items.
- The inventory or auction will be removed from featured item.

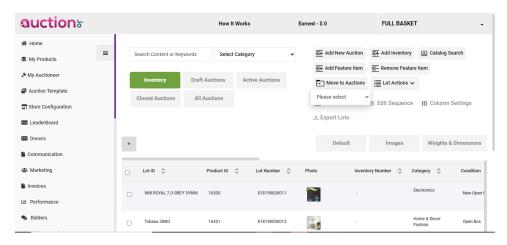


28.6. Move to Auctions:

It is used to move the set of lots to a particular auction.

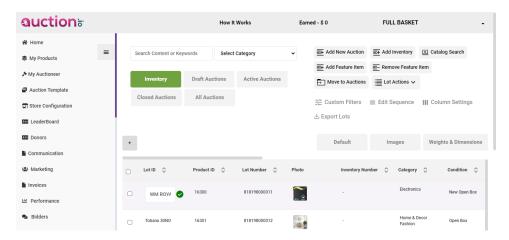
Select the lot, select the auction and click on move to auction.

Image-



28.7. Lot Actions:

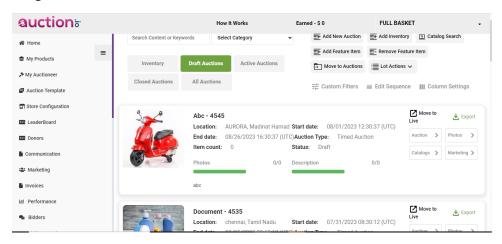
- Inventory:
 - It displays the lots created by the Add inventory option.
 - Seller can edit, delete, duplicate, print bar code or scan QR code.
 - Seller can click on any field, edit the data and click on tick symbol to save the changes



Draft Auction:

- The auction created by the seller is initially stored in draft auction.
- Seller can move the auction to live by clicking on Move to live.
- Seller can download the auction detail by clicking export option.
- Seller can edit the auction details by clicking the edit auction option from Auction.
- Seller can edit the lots details by clicking the manage auction option from Auction.
- Seller can view the required and optional fields by clicking catalog option.
- Seller can upload multiple photos to the single lots by clicking manage photos from photos.
- Seller can upload the multiple photos to several lots in an auction by clicking upload photos from photos.
- Seller can view the marketing details by clicking on the marketing option.

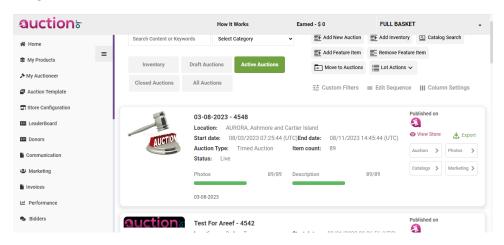
Image-



Active Auction:

- It displays all active auctions.
- Seller can view the buyer site by clicking view store option.
- Seller can download the auction detail by clicking export option.
- Seller can edit the auction details by clicking the edit auction option from Auction.
- Seller can edit the lots details by clicking the manage auction option from Auction.
- Seller can view the required and optional fields by clicking catalog option.

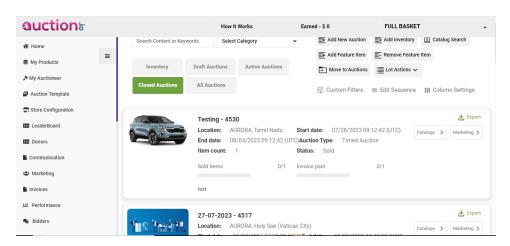
- Seller can upload multiple photos to the single lots by clicking manage photos from photos.
- Seller can upload the multiple photos to several lots in an auction by clicking upload photos from photos.
- Seller can view the marketing details by clicking on the marketing option.



Closed Auction:

- It displays all active auctions.
- Seller can view the required and optional fields by clicking catalog option.
- Seller can view the marketing details by clicking on the marketing option.

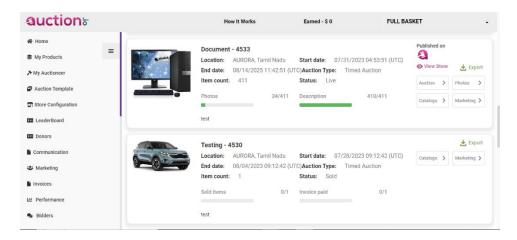
Image-



All Auction:

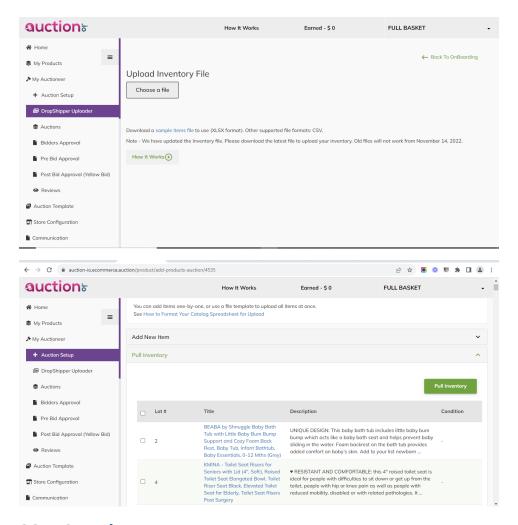
It displays all types of auctions such as draft auction, active auctions and closed auctions.

Image:



28.7.1. Import New Item:

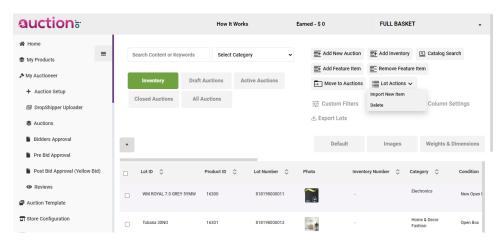
- It refers to the process of uploading a large number of files, data, or items all at once by CSV file.
- The seller can download the sample sheet, enter the lot details and upload the file.
- The mandatory fields in the sample sheet are as follows
 - o Title
 - o Lot ID
 - o SKU
 - Category
 - Sub category
 - Start Price/Buy Now Price
 - Domestic Flat Shipping Price
 - o Height
 - Width
 - Depth
 - Dimension Unit
 - Weight
 - Weight Unit
- Seller selects Auction->Pre-Auction ->choose any one auction in pre-auction module and click Add new product.
- Lots upload through bulk process are display in the pull inventory.
- Choose the items and click on Pull Inventory option.
- The lots will be added to the selected auction and shown in the existing items.
- Sellers can add multiple images for single lot by uploading the image URL, each image URL has been separated by commas.



28.7.2. Delete:

It is used to delete the lot or auction from site.

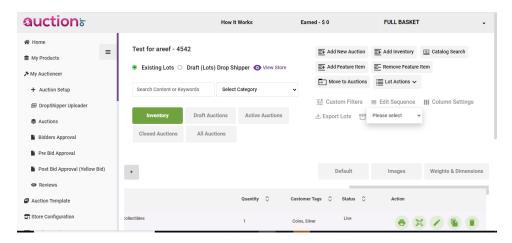
Select the lot or auction and click on delete option to delete.



28.8. Edit Sequence:

- Select the auction.
- The list created under selected auction will be displayed.
- Seller can edit, delete, duplicate, print barcode or scan the QR code.
- Once the seller edited the lot, the lot will move to inventory by

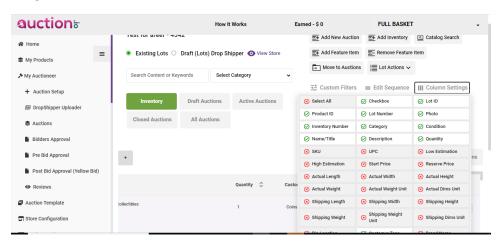
Image-



28.9. Column Setting:

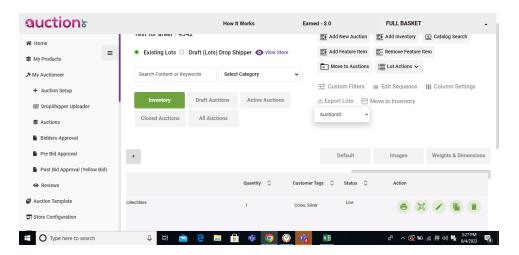
- It is used to select the required column.
- Selected details will be displayed on the seller site.

Image-



28.10. Export lots:

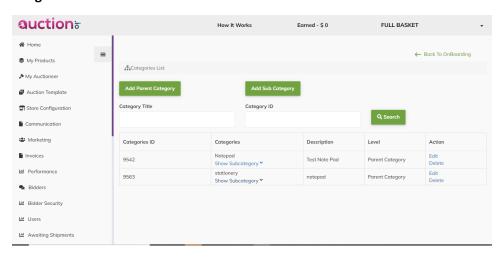
- It is used to download lots details.
- Select the category and click on Export lot option to download the lot details.

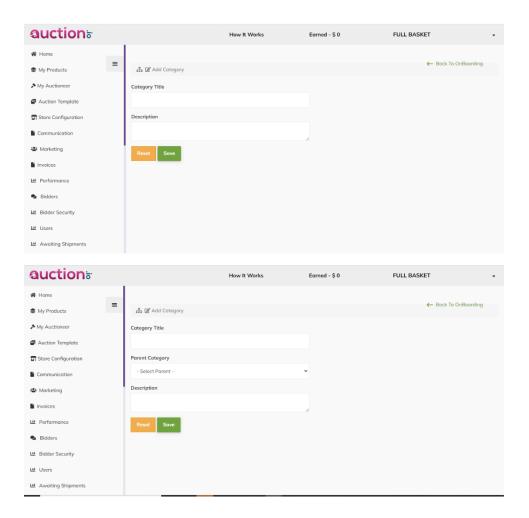


28.11. Move to Inventory:

29. Category:

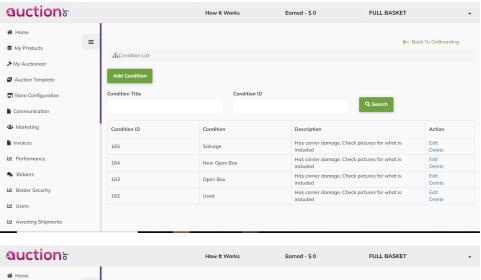
- It displays available categories and subcategory.
- Seller can edit or delete the category and subcategory by selecting edit or delete option.
- Seller can search category by Category ID and title.
- Category ID will be auto generated by application.
- Seller can view subcategory by clicking "Show Subcategory"
- Seller can add new category by clicking "Add parent category".
- The seller needs to enter the category title and description.
- Seller can add subcategory by clicking "Add Subcategory".
- The seller needs to enter the Subcategory title and description and choose the parent category

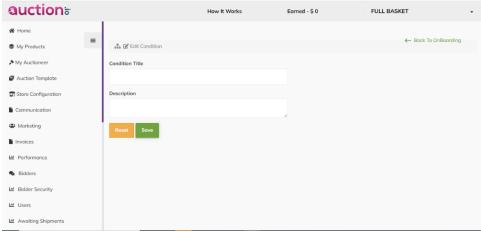




30. Condition:

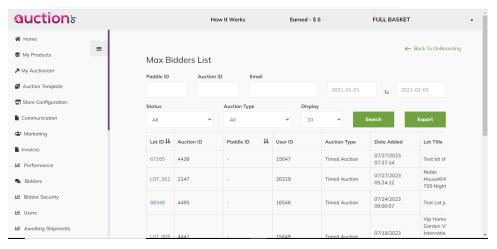
- The seller can view the existing condition in this module.
- Seller can search the condition-by-Condition ID and Title.
- Condition ID will be auto generated by the application.
- Seller can edit or delete the condition by selecting edit or delete option.
- Seller can add new condition by choosing the "Add Condition"
- The seller needs to enter the condition title and description.

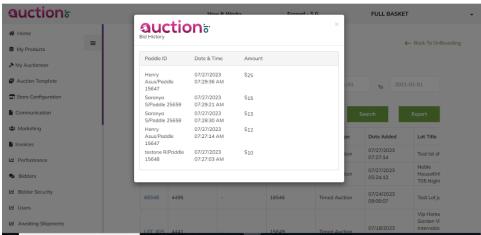




31.Max Bidders:

- It displays the highest bidder details for each lot.
- Sellers can search for the max bidder by following fields.
 - Paddle ID
 - Auction ID
 - o Email
 - From and To Date
 - Status
 - Auction lo
 - Store
 - Auction Type
 - Live Auction
 - Timed Auction
- Sellers can set the count to display per page and export the details.
- When clicking on lot ID, the total bidder details participated in lots will be displayed.

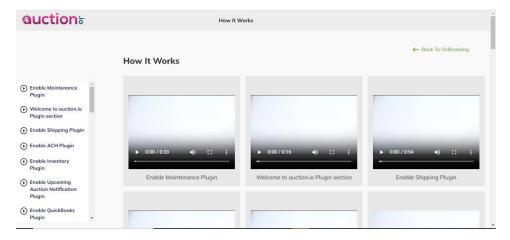




32. How it Works?

- Sample videos have been provided to the seller about
 - How to work auction setup page? <u>video</u>
 - o Enable maintenance plugin Video
 - Welcome to Auction IO plugin <u>Video</u>
 - Enable shipping plugin video
 - o Enable ACH plugin video
 - Enable Inventory plugin <u>video</u>
 - o Enable upcoming auction notification plugin video
 - o Enable QuickBooks plugin video
 - Enable reseller subscription plugin <u>video</u>
 - Enable refund plugin <u>video</u>
 - Enable powered by Auction IO plugin <u>video</u>
 - Enable most viewed plugin video
 - o Enable ending soon plugin video
 - o How to upload preview images, bid increments and policies? video
 - o How to view, edit or manage your auctions? video
 - How to add inventories in your auction? video

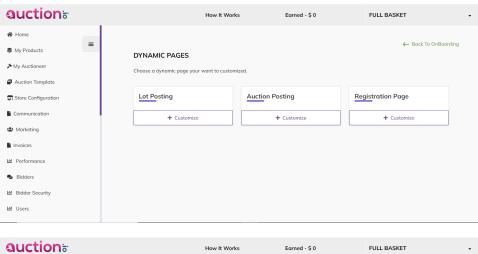
- How to pull the inventory into your store? video
- o How to choose your store themes? video
- o How to set up your payment information? video
- How to get a subscription plan? video
- o Are you ready to sell? video
- o Want to go live? wait for admin approval video
- How to add lots for your auction? video
- o How to drag and drop the image file from your computer? video
- How to add images with bulk uploads? video
- o How to post bulk items? video
- o How to post single items? video
- How to post the items in a lot you want to sell? video
- o Congratulations! You just completed the setup for your first auction. video
- Choose your live auction or timed auction. <u>video</u>
- Set up your first auction by clicking on the add products? <u>video</u>
- o Welcome to auction IO. video

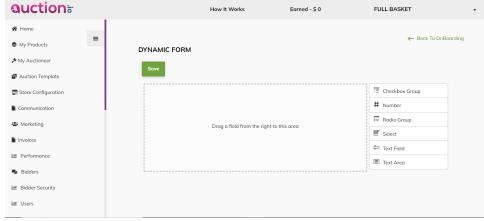


33. Dynamic Fields:

- These fields are developed for developer purposes only.
- Developers can add dynamic fields in the following modules.
 - Lot Posting
 - Auction Posting
 - Registration Page
- Dynamic Fileds created by developer will display in both ERP and user end.
- Click on customize option.

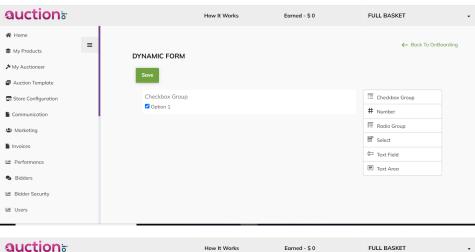
- Dynamic form contains the following fields.
 - 1. Checkbox Group
 - 2. Number
 - 3. Radio Button
 - 4. Select
 - 5. Text Field
 - 6. Text Area

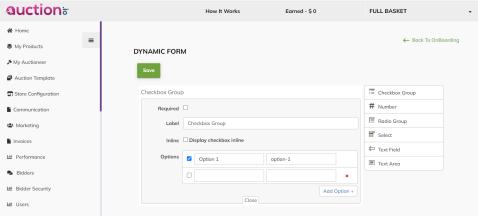


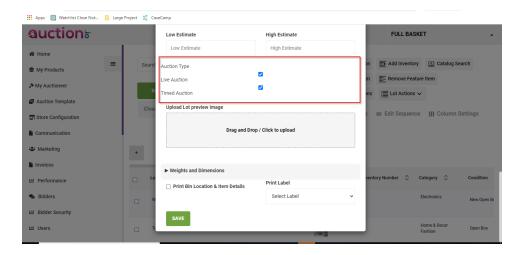


33.1. Checkbox Group:

- It allows users to select multiple options from a list of check boxes.
- Drag a filed from right to this area.
- Click on edit option to add field details.
- The required option is used to set the field as mandatory field.
- Enter the text to be displayed for label and option field.
- Option fields contain two text boxes. One represents the label, and another represents the value.
- Option value is mandatory field.
- Do not leave the field empty. If the option value does not contain any data, then the field will not be displayed in user end.
- Display inline is used to fit element on the same line.
- Developer can add new Checkbox Group by Clicking "Add Options"
- Developers can remove options by clicking cross sign.
- Click on the save button.
- Fields will be added in user end.

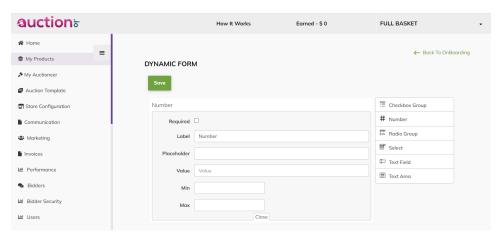


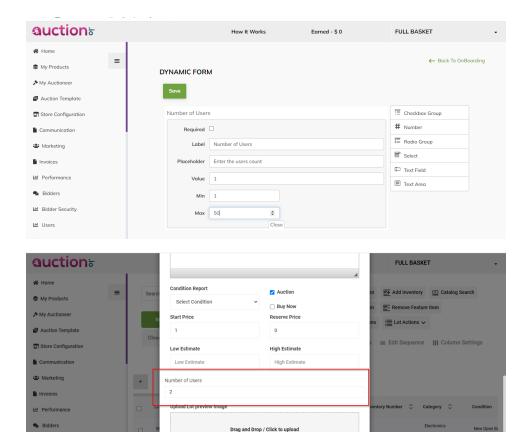




33.2. Number:

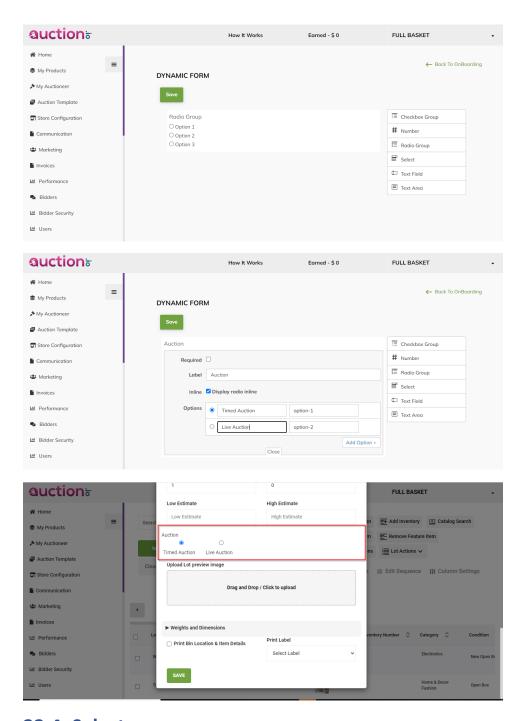
- It is a field type designed to hold numbers.
- Drag a filed from right to this area.
- Click on edit option to add field details.
- The required option is used to set the field as mandatory field.
- Enter the label, place holder, value, minimum and maximum character.
- Placeholders represent values that the reader must replace when they use the sample input.
- Value field is used to prefill text by developer.
- Developer can add new Number by Clicking "Add Options"
- Developers can remove options by clicking cross sign.
- Click on the save button.
- Fields will be added in user end.





33.3. Radio Group:

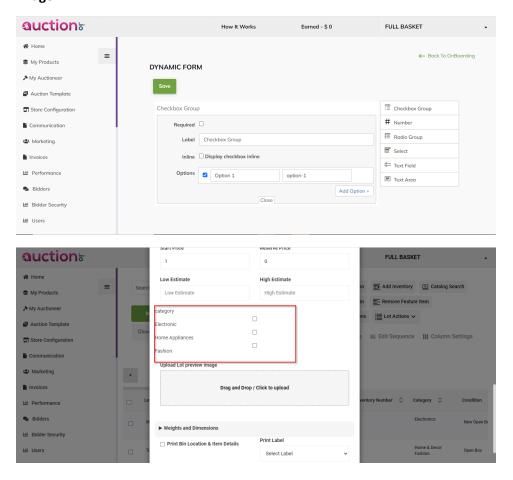
- It is used to handle multiple radio buttons within the application.
- Drag a filed from right to this area.
- Click on edit option to add field details.
- The required option is used to set the field as mandatory field.
- Enter the text to be displayed for label and option field.
- Option fields contain two text boxes. One represents the label, and another represents the value.
- Option value is mandatory field.
- Do not leave the field empty. If the option value does not contain any data, then the field will not be displayed in user end.
- Display inline is used to fit element on the same line.
- Developer can add new Radio Button Group by Clicking "Add Options"
- Developers can remove options by clicking cross sign.
- Click on the save button.
- Fields will be added in user end.



33.4. Select:

- It is used to create a drop-down list.
- Drag a filed from right to this area.
- Click on edit option to add field details.
- The required option is used to set the field as mandatory field.
- Enter the text to be displayed for label and option field.
- Option fields contain two text boxes. One represents the label, and another represents the value.
- Option value is mandatory field.

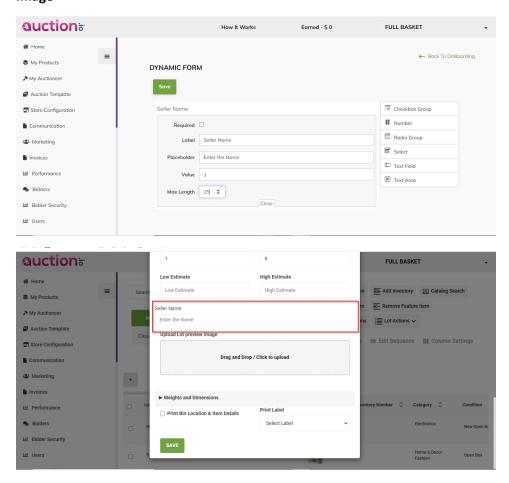
- Do not leave the field empty. If the option value does not contain any data, then the field will not be displayed in user end.
- Display inline is used to fit element on the same line.
- Developer can add new Select option by Clicking "Add Options"
- Developers can remove options by clicking cross sign.
- Click on the save button.
- Fields will be added in user end.



33.5. Text Field:

- A textbox control is used to display, accept the text from the user as an input,
- Drag a filed from right to this area.
- Click on edit option to add field details.
- The required option is used to set the field as mandatory field.
- Enter the text to be displayed for label and option field.
- Option fields contain two text boxes. One represents the label, and another represents the value.
- Option value is mandatory field.
- Do not leave the field empty. If the option value does not contain any data, then the field will not be displayed in user end.

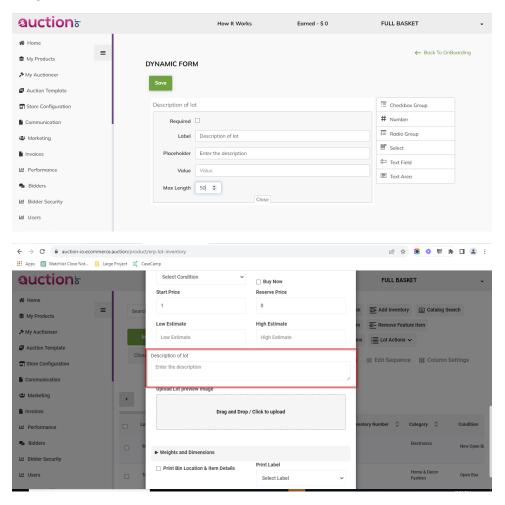
- Display inline is used to fit element on the same line.
- Value field is used to prefill text by developer.
- Developer can add new Text Field Group by Clicking "Add Options"
- Developers can remove options by clicking cross sign.
- Click on the save button.
- Fields will be added in user end.



33.6. Text Area:

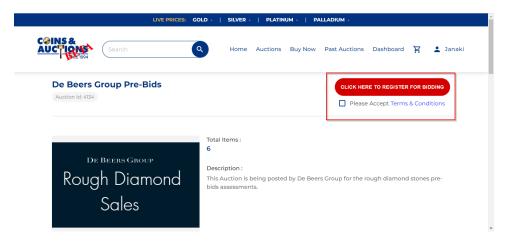
- A text area lets a user input a longer amount of text than a standard text field.
- Drag a filed from right to this area.
- Click on edit option to add field details.
- The required option is used to set the field as mandatory field.
- Enter the text to be displayed for label and option field.
- Option fields contain two text boxes. One represents the label, and another represents the value.
- Option value is mandatory field.
- Do not leave the field empty. If the option value does not contain any data, then the field will not be displayed in user end.
- Display inline is used to fit element on the same line.

- Value field is used to prefill text by developer.
- Developer can add new Text Field Group by Clicking "Add Options"
- Developers can remove options by clicking cross sign.
- Click on the save button.
- Fields will be added in user end.

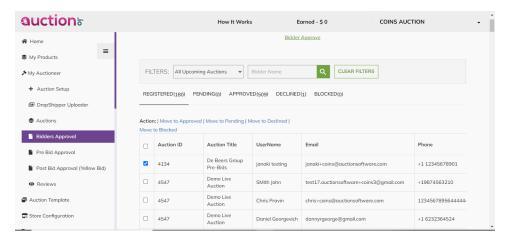


34. Live Auction Console:

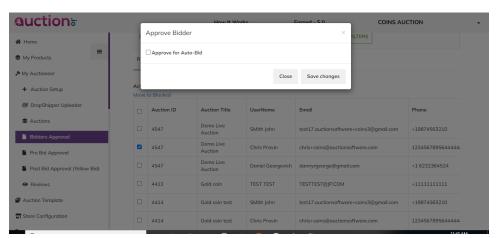
- To participate in live auctions, buyers need to create an account.
- Accept the terms and conditions.
- Click on "Click here on Register for bidding" button to participate in bidding.



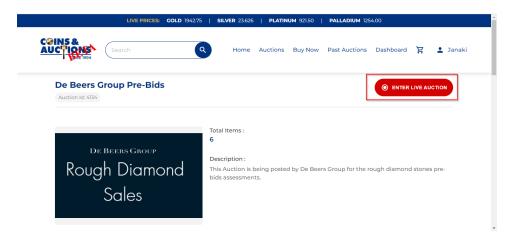
- Buyer's name will be displayed under bidder approval module in seller site.
- The seller needs to approve the buyer to participate in the bidding process.
- The seller selects the buyer and clicks on the move to approve link to approve the buyer in the seller site.



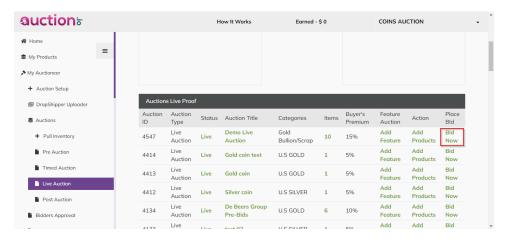
• If the seller wishes to allow the buyer to place the auto bid, enable the auto bid option and enter the bid limit and save changes.



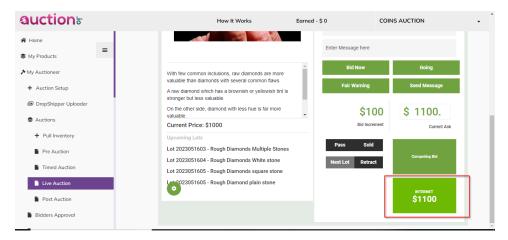
In the seller store site, buyers need to click on "Enter Live auction" to place bid for a lot.



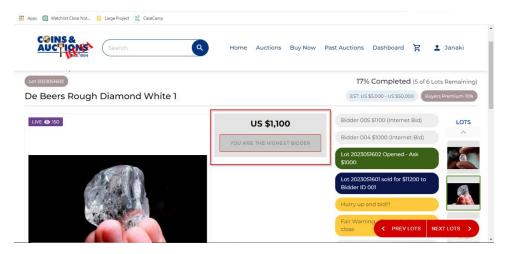
- Click on "place bid" option to place the bid in the buyer site.
- In the seller site, the seller clicks on bid now option to view the bid details.



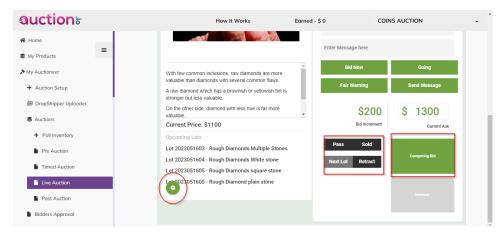
- After clicking the bid now option, the below screen open.
- Seller clicks on the internet bid to accept the buyer bid.
- The screen displays the bid increment value and next current bid value.



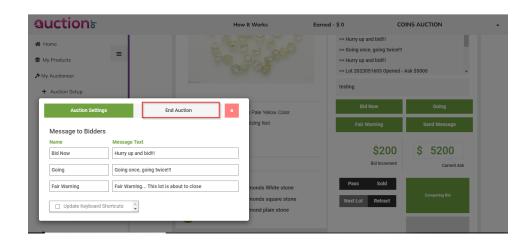
• Once the seller approves the bid, the buyer screen will be displayed as you are the highest bidder.



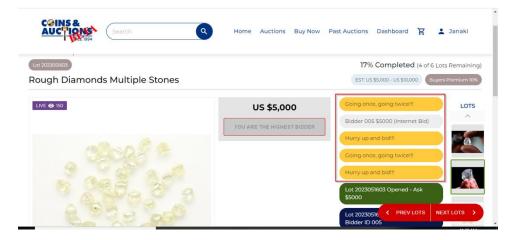
- The seller can also place the bid to increase the bid value or place bid on behalf of the buyer by choosing the competing bid.
- The seller clicks on the sold button to allot the lot -to buyer as winner.
- If the seller clicks on the sold button, the next lot will be automatically displayed on the buyer site.
- The seller clicks on the pass button to move the lot to unsold stage.
- If the seller passes the lot, the seller needs to click on the next lot button to display the next lot in the buyer site.
- Seller can use retract button to retract the buyers bid.
- Seller clicks on setting button to create new message template



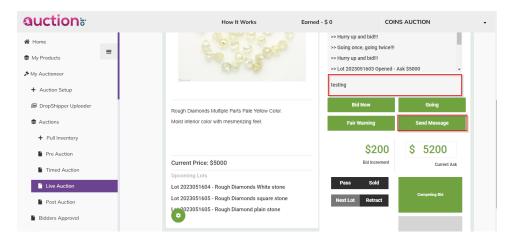
• The seller can end the auction at the end or in the middle of the auction by clicking End Auction.



• The seller can send an alert message to the buyer about auction closing by clicking on Bid now, going and fair warning button.



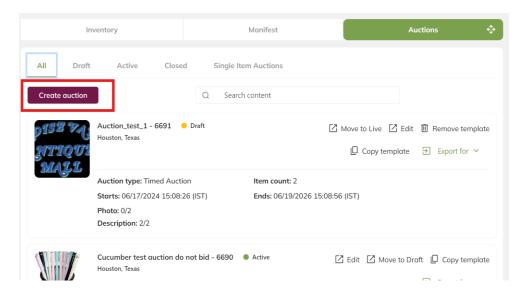
• Seller can send the individual message by entering text in enter message here and click on send the message button to send.



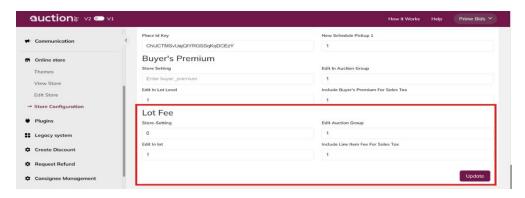
35. Module Upgrades and Enhancements

35.1. Auctions:

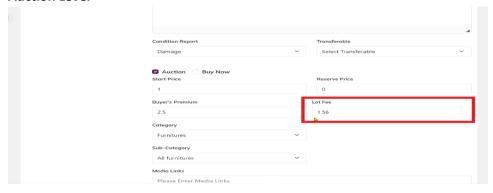
• **Create Auction-** we have implemented "create auction" button in all auction tabs (All, Draft, Active and Closed).



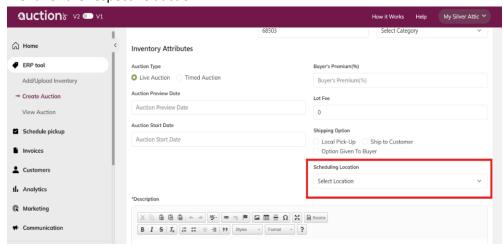
• Lot fee- We have added the Lot fee as Global settings in store configurations. We can enable /disable the lot fee in Auction and Lot level.



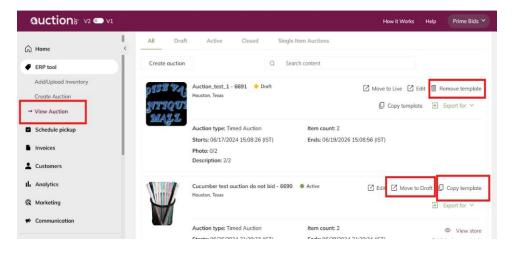
Auction Level-



• **Scheduling Location**- You can select the pickup location/warehouse location in the dropdown menu for the respective auction.



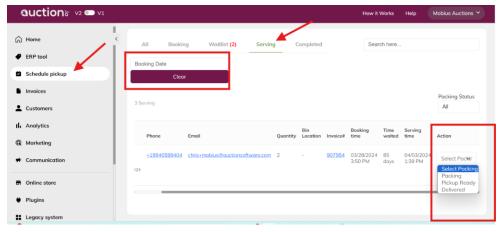
- **Auction Listing-** On the Auction view page, three actions are available:
- Move to Draft (Active): Transfers an active auction back to draft status.
- Copy Template (Active and Closed Only): Creates a duplicate of an active or closed auction template.
- Remove Template (Draft Only): Deletes a draft auction template from the system.



Schedule Pickup > Orders> Serving

Three new statuses have been added to the dropdown:

- **Packing**: Admin can change the status from "Preparing Order" to "Packing" when the order is being prepared.
- **Pickup Ready**: This status indicates that the order is ready for pickup, updated by the admin when packing is complete.
- **Delivered**: Admin changes the status to "Delivered" once the order has been handed over to the customer.

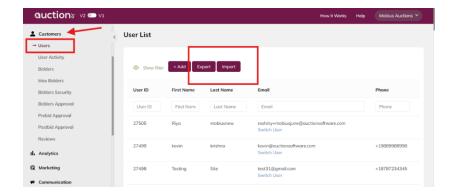


• Booking Date Filter: We've added a booking date filter for checking bookings by specific dates.

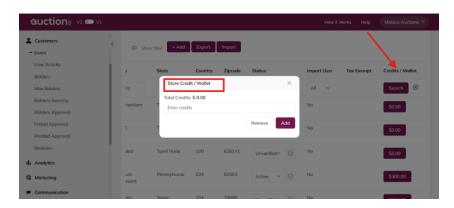
35.2. Customers:

User List

• Export and Import- We have added export and import button to upload or download user files.



Credits/Wallets- You can credit users' wallets with funds or amounts.

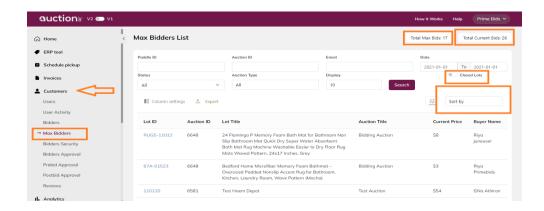


• Customers >Max bidders list

In the Max Bidder List tab, we've introduced:

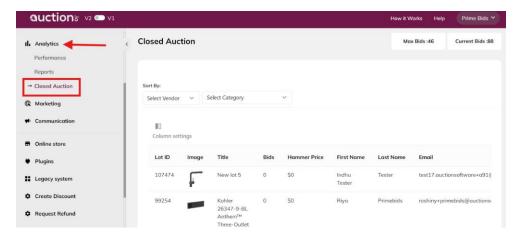
- o **Sort by Filter**: Allows sorting of bids based on specified criteria.
- Closed Lot Toggle Button: Enables hiding or showing closed lots for better visibility.
- o **Total Max Bids**: Displays the sum of maximum bids across all lots.
- o **Total Current Bids**: Shows the aggregate of current bids placed.

These enhancements improve usability and provide comprehensive bidding information.



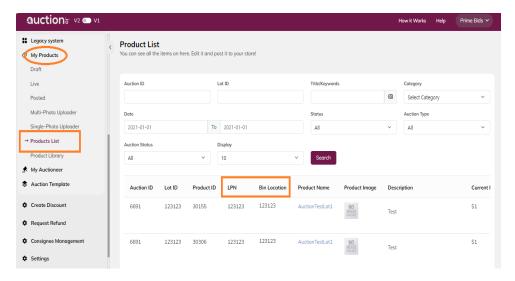
35.3. Analytics> Closed Auction

• Closed Auction- The Closed Auction tab displays an overall summary of sold items.



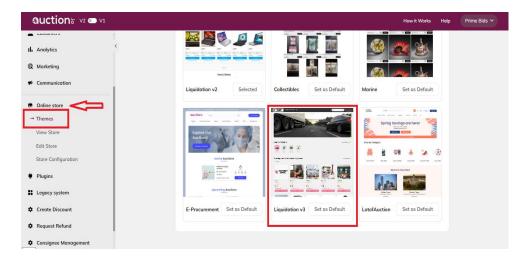
35.4. My Products>Product List

• **Product List** - In the product listing tab, we have added two new columns: LPN and Bin Location.



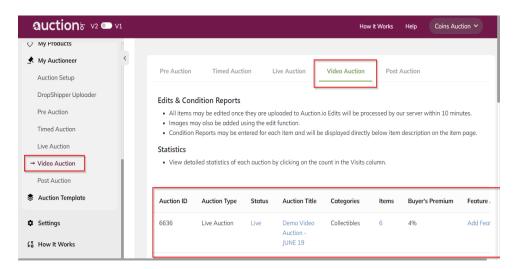
35.5. Online store>Themes

• Themes – We have added a new theme called Liquidation V3.



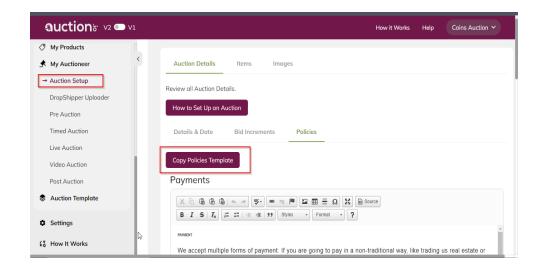
35.6. Legacy System:

- **My Auctioneer Video Auction**: A video auction is a type of auction where the bidding process is conducted via video format. This can occur in real-time through live streaming or as a pre-recorded video where bids are accepted over a specified period.
- Products posted by selecting Video Auction will be displayed in the Video Auction tab.

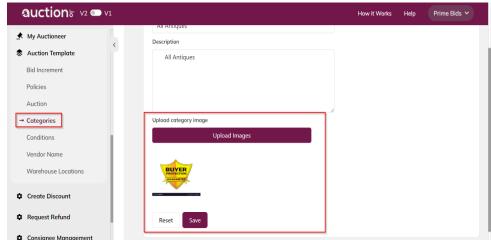


35.6.1. Legacy - Auction Template:

 Policy - Copy Policy: When posting a product from the legacy system under Auction Set Up, policy fields will be available. Instead of manually typing, clicking on the "Copy Policy Template" button will copy the template, prefilling the fields with data fetched from the Auction Template - Policies.



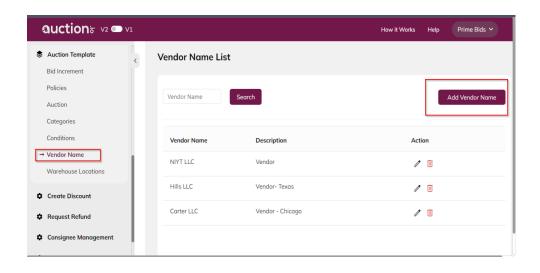
• Categories - An "Upload Image" button has been integrated to upload category images. Uploaded images will be displayed on the front end for buyers.



• Add Inventory - Vendor Name -

Clicking on the "Vendor Name" button will redirect to this URL: https://auction-io.ecommerce.auction/product/vendor_name/add. Here, sellers can add the Vendor Name and Description.

• On the Add Inventory page, the added Vendor name will be displayed in a dropdown in the Vendor Information field. Sellers can select the name and post a product.

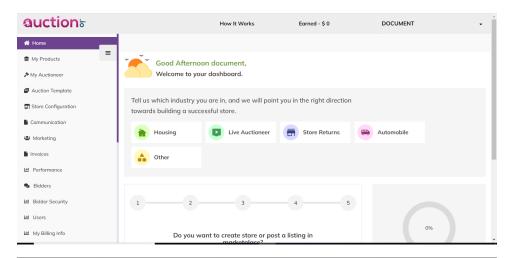


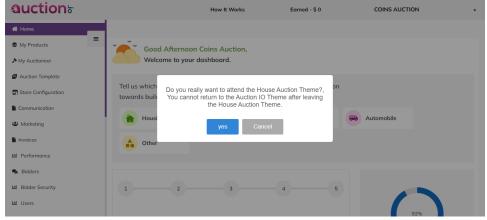
DOORSEY AUCTION IO ADMIN

1. Introduction:

- When the seller clicks on the Housing option, the pop message will be displayed as shown below.
- Once the seller chooses the Auction theme, they are not allowed to get back to Auction IO seller end.
- Admin can create one auction only. There is no listing and auction module.

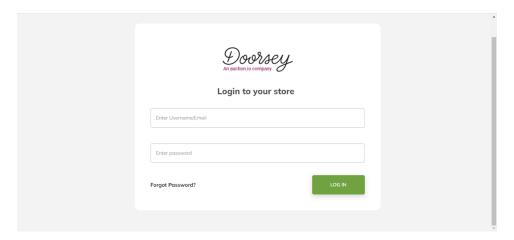
Image-





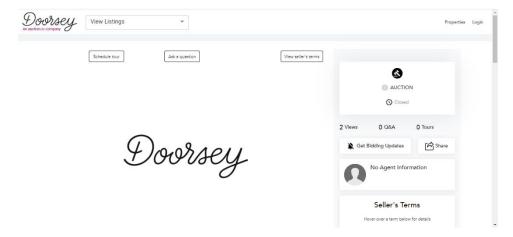
2. LOG IN:

- Login to the Doorsey Auction IO Seller end by entering Email ID and password.
- Click on log in to proceed.

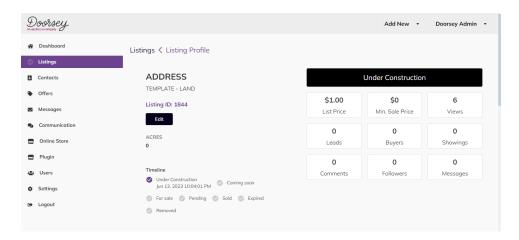


4. Listing:

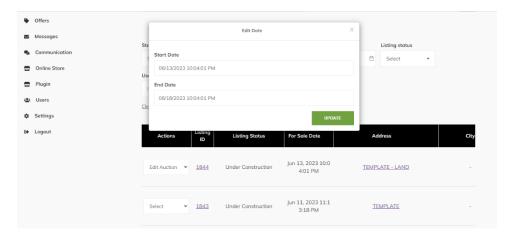
- Admin can create one auction only. There is no listing and auction module.
- Admin can search the listing items by Seller Name, Address, Email ID, Phone number.
- Admin can search the listing items by state, city, sale date range, listing status and username.
- Admin can search the state and city through the search box provided in the state and city options.
- Enter the search item and click on the arrow button to complete the search.
- Admin can clear the search details by clicking on clear filters.
- The listing page displays the list posted by the admin.
- When admin clicks on lot ID, Address and View link, it will redirect to the listing profile page.
- Here, the Admin can edit the list details.
- When the admin clicks on seller name or Email ID, it will redirect to the seller profile.
- Here, the admin can edit the seller profile.
- Admin can perform the following action in the listing page.
 - 1. View in Store Admin can view the user end view by clicking on view in store.



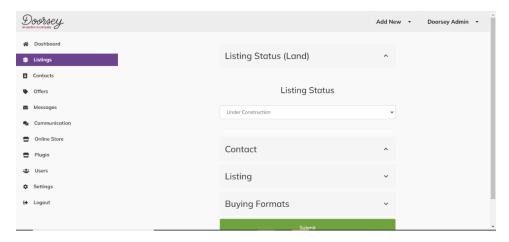
2. View Listing – Seller can view listing profile page by clicking on view listings.

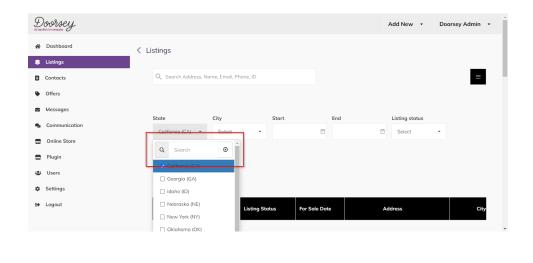


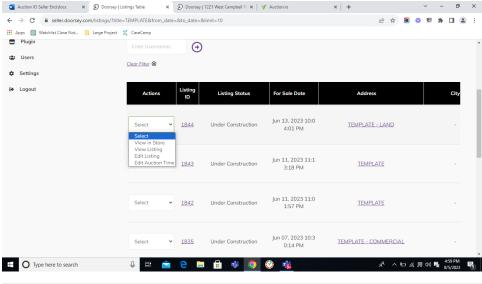
3. Edit Auction Time- Seller can edit the auction time.

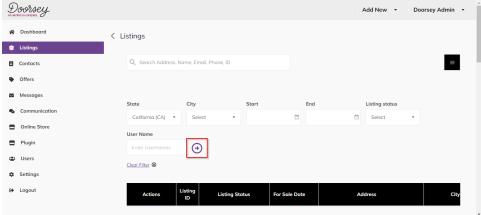


4. Edit Listing- Seller can edit the listing details.





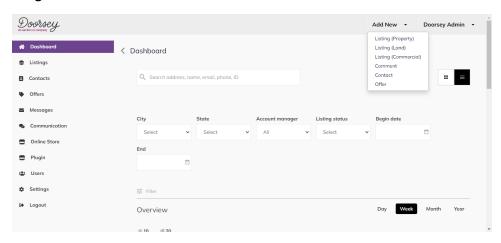




5. Add New:

- It is used to create a new listing.
- Admin can be able to create the following list.
 - Listing (property)

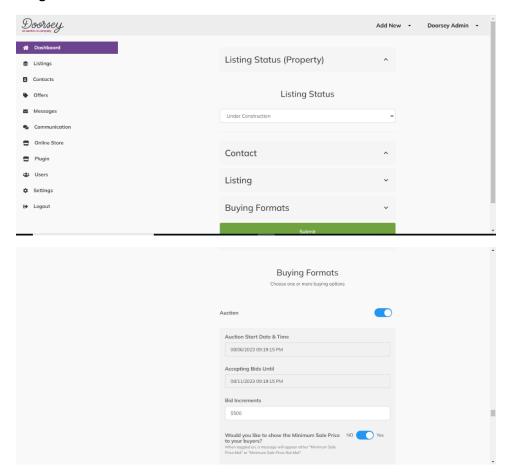
- Listing (land)
- o Listing (commercial)
- o Command
- Contact Offer



5.1. Listing (Property, Land, Commercial):

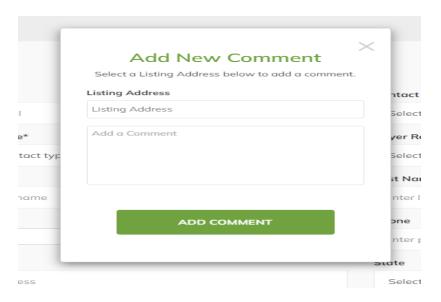
- Admin needs to enter the following fields to create property listing.
 - Listing Status
 - Under construction
 - Listing lead
 - Coming soon
 - For sale
 - Pending
 - Sold
 - Expired
 - Removed
 - o Listing Agent Name
 - Seller Email ID
 - Address
 - Unit Number
 - City
 - State
 - Main Photo
 - Main Photo Description
 - Matterport Link It empowers people to capture and connect rooms to create truly interactive 3D models of spaces.
 - Photo Gallery
 - o Inspection Report
 - Inspecter name/company
 - Neighborhood photo and description
 - Buying format

- Auction start and end date
- Bid increment
- Accepting bids until
- Tier 1 Buyer Contact Info Required
- Tier 2 Buyer Contact Info + Agent Info Required
- Tier 3 Buyer Contact Info + Agent Info + Preapproval Letter Required



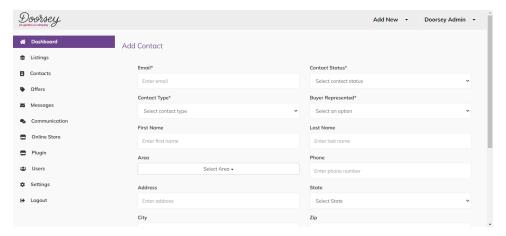
5.2. Add New Comment:

• Admin can add comments to the listing address by selecting address from list, add comment and save.



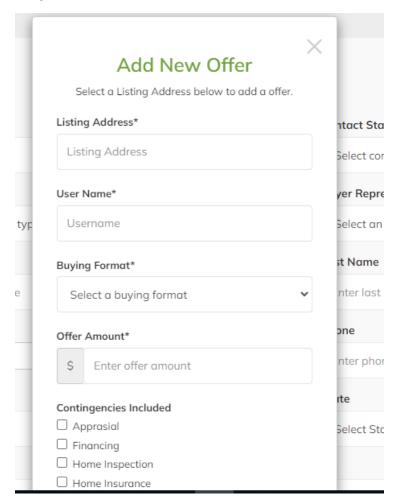
5.3. Add New Contact:

- Admin can add new contact details for the buyer, agent or vendor.
- Emai Id
- Contact status
 - o New lead
 - o Active lead
 - o Prospects
 - Contract
 - Clients
 - o Inactive
- Contact type
 - o Buyer
 - o Vendor
 - Agent
- Buyer represented
 - o Yes
 - o No
- First Name
- Last Name
- Area
- Phone number
- Address
- State
- City
- Zip code
- Estimate value
- Estimate date
- Send reset password email



5.4. Add New Offer:

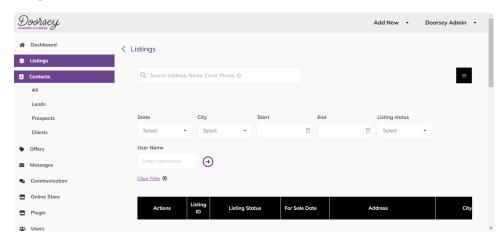
Admin can add an offer for the created listing.



6. Contact:

- Admin can view the contact details for lead, Prospects and clients.
- Admin can search the contact by email ID, Name, Address, Phone number.
- Admin can filter the contact details by the following fields.
 - State
 - City
 - start date
 - o End date
 - Contact status
 - Contact type
 - o Username
- Admin can enter at least any one of the above fields and click on arrow to search.
- Admin can clear filters by clicking on clear filters.
- Admin can perform the following action on contact.
- Admin can view or edit the contact details.

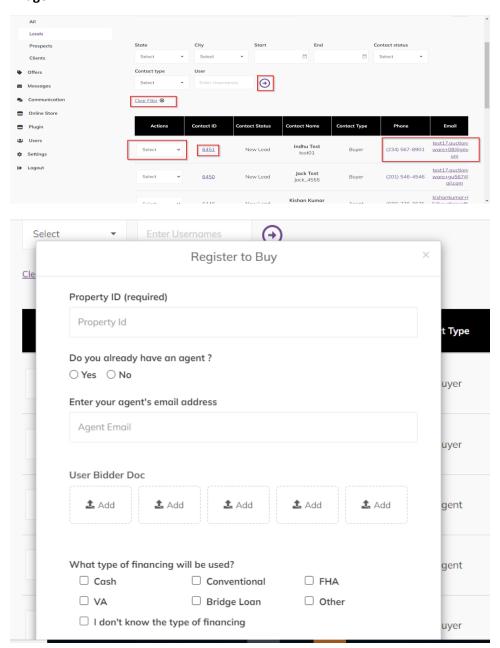
Image-



6.1. All:

- Admin can view all types of contact here.
- Admin can search the contact by email ID, Name, Address, Phone number.
- Admin can filter the contact details by the following fields.
 - o State
 - City
 - o start date
 - o End date
 - Contact status
 - Contact type
 - o Username
- Admin can enter at least any one of the above fields and click on arrow to search.
- Admin can clear filters by clicking on clear filters.
- Admin can view and edit the profile detail by selecting the view or edit option.

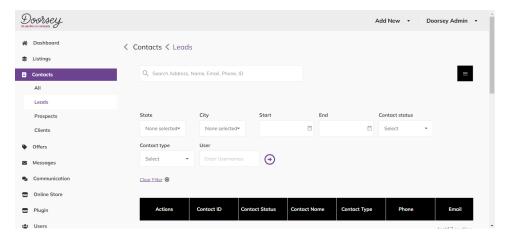
- When admin clicks on contact ID, it will redirect to contact profile details page.
- Admin can perform register to buy option.
- When admin clicks on contact ID, it redirects to the contact profile, admin can edit the contact detail.
- Admin clicks on phone number, pick an app will be open, admin can make call.
- Admin clicks on email ID, Email browser will be open, email can be sent.



6.2. Leads:

• Admin can view leads here.

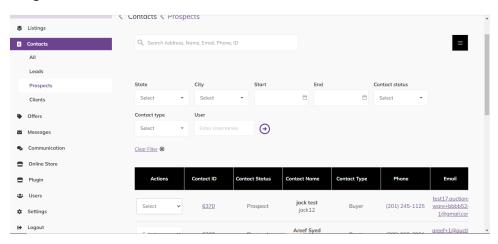
- Admin can search the contact by email ID, Name, Address, Phone number.
- Admin can filter the contact details by the following fields.
 - State
 - City
 - o start date
 - End date
 - Contact status
 - Contact type
 - o Username
- Admin can enter at least any one of the above fields and click on arrow to search.
- Admin can clear filters by clicking on clear filters.
- Admin can view and edit the profile detail by selecting the view or edit option.
- When admin clicks on contact ID, it will redirect to contact profile details page.
- Admin can perform register to buy option.
- When admin clicks on contact ID, it redirects to the contact profile, admin can edit the contact detail.
- Admin clicks on phone number, pick an app will be open, admin can make call.
- Admin clicks on email ID, Email browser will be open, email can be sent.



6.3. Prospects:

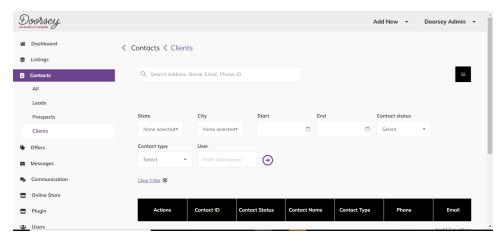
- Admin can view leads here.
- Admin can search the contact by email ID, Name, Address, Phone number.
- Admin can filter the contact details by the following fields.
 - o State
 - City
 - start date
 - End date
 - Contact status
 - Contact type
 - Username

- Admin can enter at least any one of the above fields and click on arrow to search.
- Admin can clear filters by clicking on clear filters.
- Admin can view and edit the profile detail by selecting the view or edit option.
- When admin clicks on contact ID, it will redirect to contact profile details page.
- Admin can perform register to buy option.
- When admin clicks on contact ID, it redirects to the contact profile, admin can edit the contact detail.
- Admin clicks on phone number, pick an app will be open, admin can make call.
- Admin clicks on email ID, Email browser will be open, email can be sent.



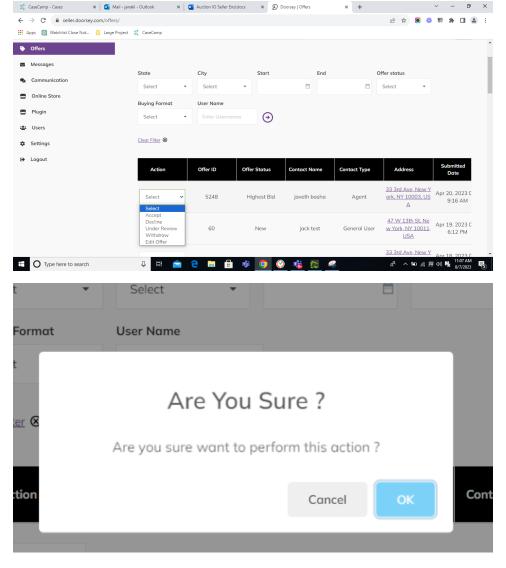
6.4. Clients:

- Admin can view leads here.
- Admin can search the contact by email ID, Name, Address, Phone number.
- Admin can filter the contact details by the following fields.
 - o State
 - City
 - start date
 - o End date
 - Contact status
 - Contact type
 - Username
- Admin can enter at least any one of the above fields and click on arrow to search.
- Admin can clear filters by clicking on clear filters.
- Admin can view and edit the profile detail by selecting the view or edit option.
- When admin clicks on contact ID, it will redirect to contact profile details page.
- Admin can perform register to buy option.
- When admin clicks on contact ID, it redirects to the contact profile, admin can edit the contact detail.
- Admin clicks on phone number, pick an app will be open, admin can make call.
- Admin clicks on email ID, Email browser will be open, email can be sent.



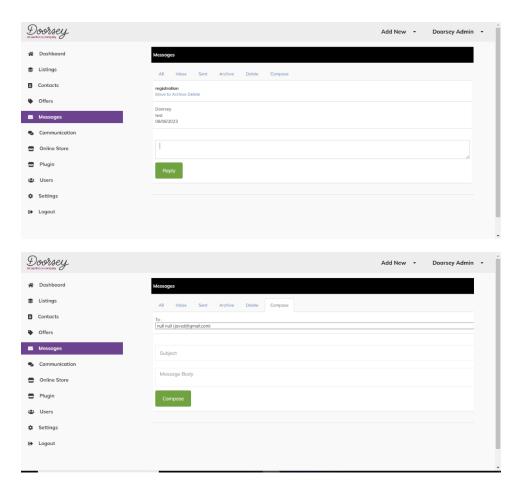
7. Offers:

- Admin can view offer details here.
- Admin can search the offer by email ID, Name, Address, Phone number.
- Admin can filter the offer details by the following fields.
 - State
 - City
 - o start date
 - End date
 - Contact status
 - Contact type
 - Username
- Admin can enter at least any one of the above fields and click on arrow to search.
- Admin can clear filters by clicking on clear filters.
- Admin can perform the following action on offer.
- Accept
- Decline
- Under review
- Withdraw
- Edit offer
- When admin clicks on address details, it redirects to the listing profile page, admin can edit the listing details by clicking on edit option.
- When admin clicks on Preapproval or contact ID, it redirects to the Contact profile page, admin can edit the profile details by clicking on edit option.
- When admin clicks on listing ID, it redirects to the offer details in listing profile page, admin can change offer status by clicking on select option.
- Admin clicks on phone number, pick an app will be open, admin can make call.
- Admin clicks on email ID, Email browser will be open, email can be sent.



8. Message:

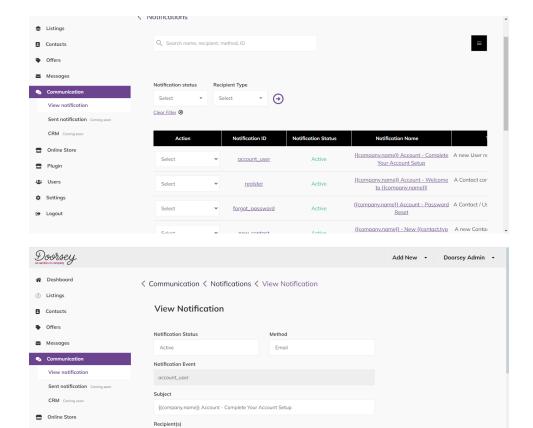
- It displays all types of message logs such as inbox, sent, archive.
- It displays the title, message and date.
- Admin can delete the message by clicking on delete option.
- Admin can compose the message by selecting compose options.
- Admin can enter the address, subject, message and click on the compose button to set the message.
- Admin can reply to the message by clicking on links displayed in the message tab.
- Adin can move the message to archive by clicking on Move to archive option.



9. Communication:

9.1. View Notification:

- Admin can search the notification-by-notification ID, notification name, recipient, notification method.
- Admin can filter the notification-by-notification status (Inactive, View notification) and recipient type (Internal user, external contact).
- Admin can inactivate the notification by selecting the inactive action.
- The pop-up message is displayed to confirm the action.
- Admin can confirm or cancel the action.
- Admin can view the notification and edit the details.
- Admin can enter the source code in html format and convert to the message type by clicking on source option.
- Admin can click on notification ID and notification name to redirect to the view page.
- Admin can clear filters by clicking on clear filters.



10. Online Store:

10.1. Add Store:

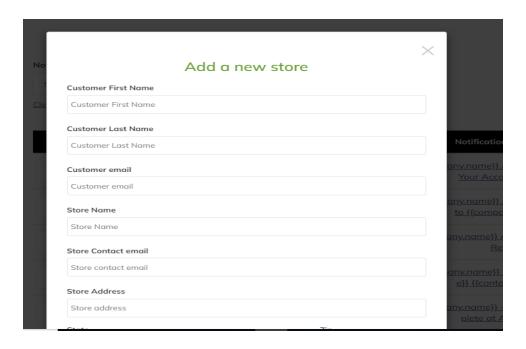
- Admin can add new stores by entering the following fields.
 - Customer first name

Description

- Customer last name
- o Customer email
- Store name
- o Store Contact email
- Store address
- o State
- o Zip
- Click on Add store to create the store.

Image-

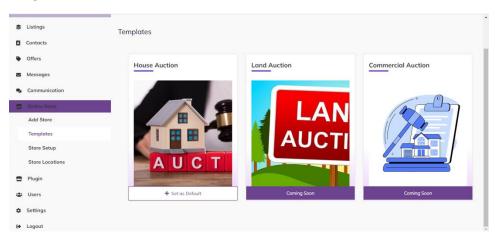
Plugin



10.2. Template:

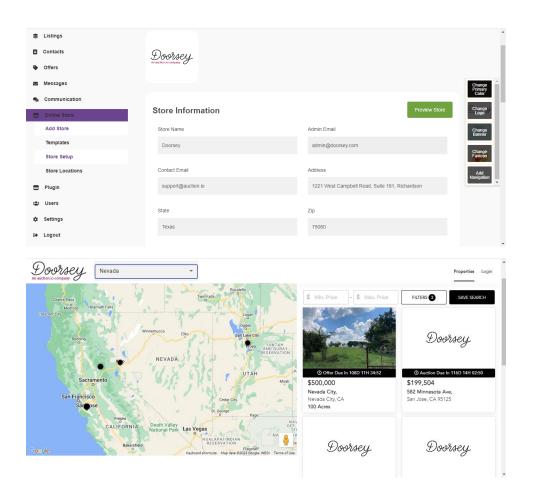
- It displays the template available on the website.
- Clicks on set as default option to choose the template.

Image-



10.3. Store Setup:

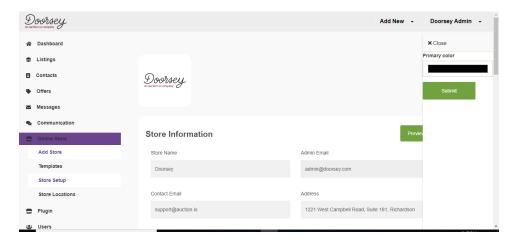
- Admin can edit the store information.
- Admin can enable the customized home page option to show the customized home page on front end.
- Admin can click on preview store option to view user interface.
- Admin can change the primary color, logo, banner, favicon and add navigation.



• Change primary color:

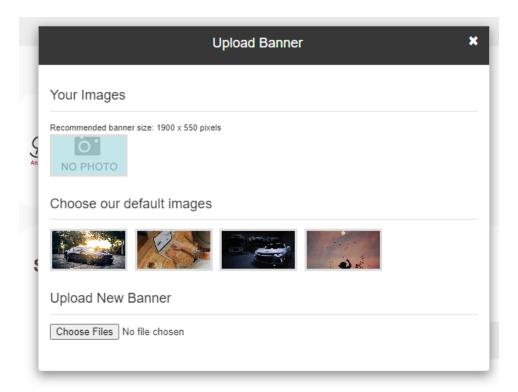
- o Admin can change the primary color to RGB, HSL, HEX.
- o Admin can select color and press save button to reflect in buyer end.

Image-



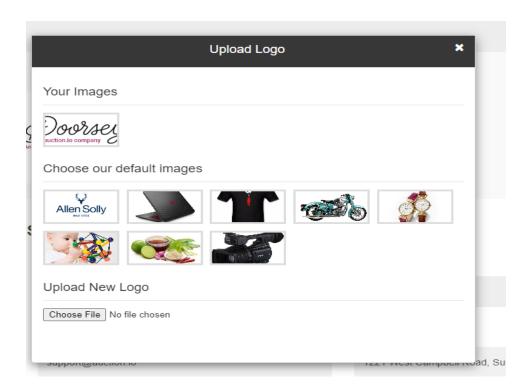
• Change Banner:

o Admin can change the banner image by uploading the image file.



Change Logo:

o Admin can change the logo by uploading the image file.



• Change Favicon:

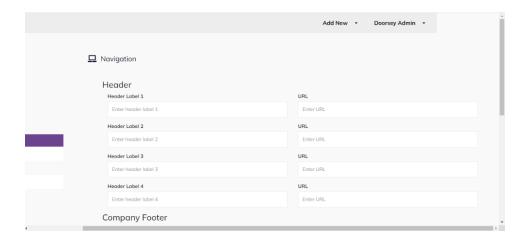
o Admin can change the logo by uploading the image file.

Image-



• Add Navigation:

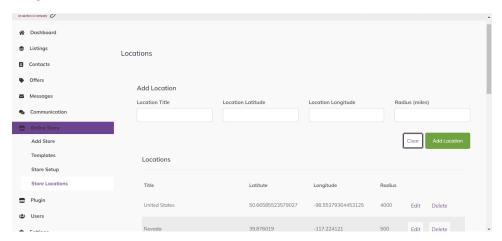
- o Admin can add navigation link by Add navigation
- o Admin can add header, company footer, connect footer and contact footer.
- o Enter the link label and URL.
- o Admin can add new link by selecting Add option.
- Save the data.



10.4. Store Location:

- Admin can add location by entering location title, latitude, longitude and radius.
- Click on add location to save the location.
- It displays the list of added locations.
- Admin can edit or delete the location details by selecting the edit or delete option.

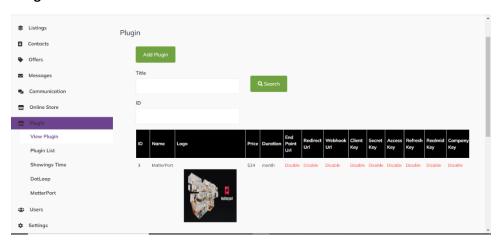
Image-

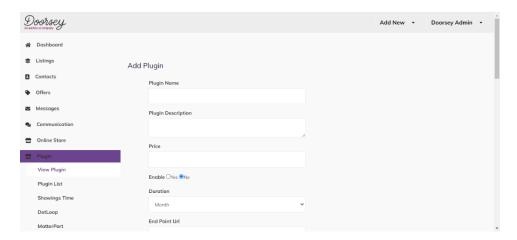


11. Plugin:

11.1. View Plugin:

- It displays the list of plugins available on the site.
- Admin can add new plugin by clicking on Add Plugin.
- Admin can edit the plugin details by clicking on edit option.
- Admin can search the plugin-by-plugin title and ID.



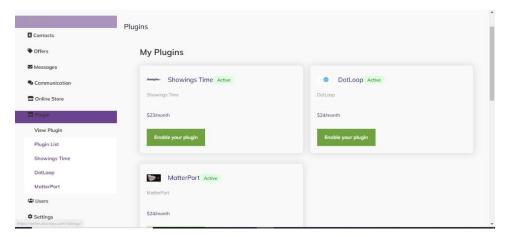


11.2. Plugin List:

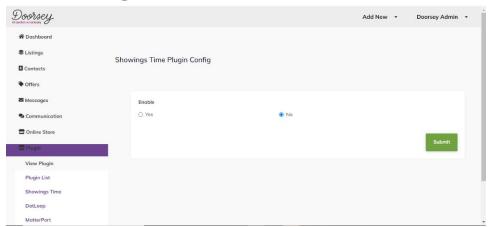
• It displays the list of plugins available on the site.

• To enable the plugin, click on enable the plugin option and pay the monthly subscription amount to enable the plugin.

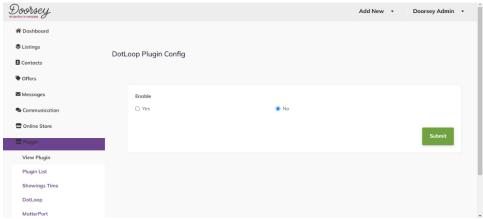
Image-



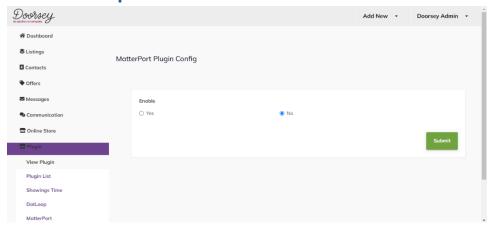
• Showing Time:



• Dotloop:



• Matterport:



12. Users:

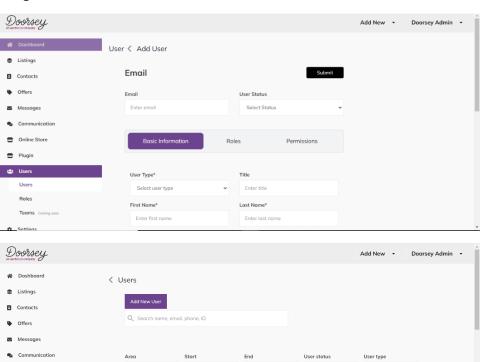
12.1. Users:

- It displays the users list.
- Admin can search users by name, phone user ID, email ID.
- Admin can filter the users by the following fields.
 - o Area
 - Start and end date
 - User status
 - Active
 - Inactive
 - User type
 - Super user
 - Team user
 - Individual user
 - Company user
 - Users
- Admin can add new users by selecting the Add user.
- Add the basic details, roles and permission.
- Basic details include the following fields
 - User type
 - Super user
 - Team user
 - Individual user
 - Company user
 - o Title
 - o First name
 - Last name
 - o Mobile phone
 - Work phone
 - Office location
 - o Area
 - o Realtor Link
 - Zillow Link
 - o Agent's Website Link
 - o MLS Name
 - o MLS#
 - Send Reset Password Email
 - Profile Picture
- Admin can add or delete the MLS
- The existing user roles are
- Admin

- Contact listing
- January role
- Listing
- Permissions
- Admin has the right to give or deny the default custom permission.
- Admin can view or edit the user profile.

Plugin

Roles
Teams Coming

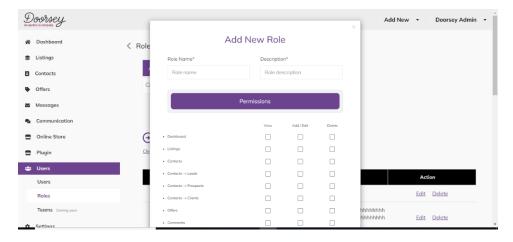


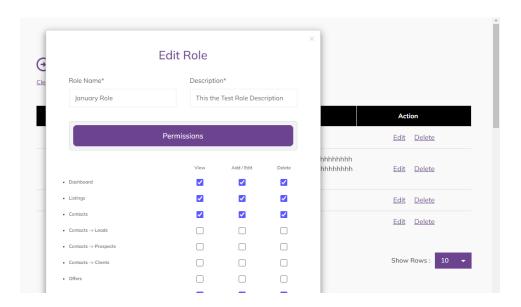
- ⊕

12.2. Roles:

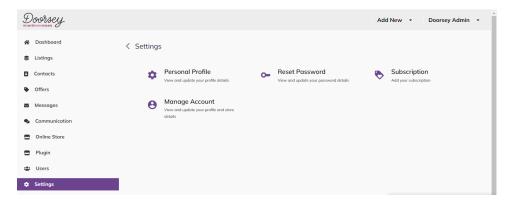
- Admins can add new by filling the role name, description and permission.
- Admin can search the role-by-role name.
- Admin can edit the role details.
- Admin can delete the role

Image-



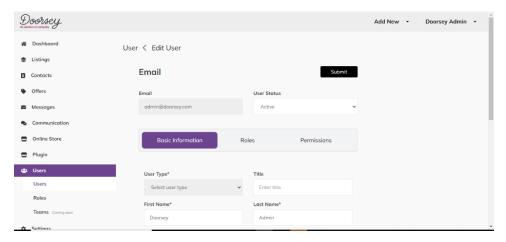


13. Settings:



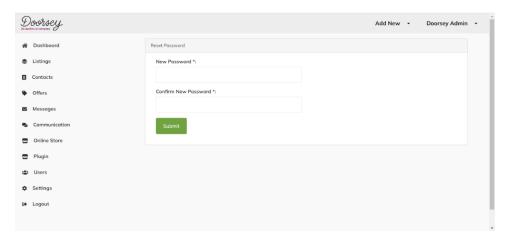
Admin can view and update the personal profile.

Image-

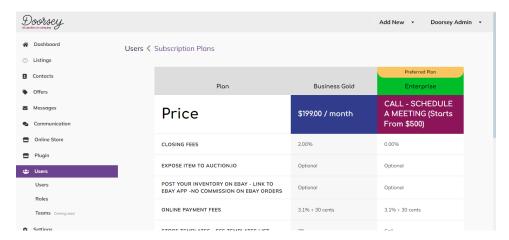


• Admin can view and update the password.

Image-



• Admin can add subscription.



Admin can view and edit the profile and store details.

